

Model ICP9000 Navigator Series Console Installation and Service Manual



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#### User Instructions (USA)

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of the RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is an REN of 0.3). For earlier products, the REN is separately shown on the label.

If this equipment [GAI-Tronics telephone] causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this equipment, please contact GAI-Tronics Corporation at 800-492-1212 or www.gai-tronics.com for repair or warranty information. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

This equipment uses a telephone handset and it is hearing aid compatible.

User Instructions (Canada) CP-01, Issue 8, Part I: Section 14.1

**NOTICE:** The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document (s). The Department does not guarantee the equipment will operate to the user's satisfaction. Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment. Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

# CAUTION A

Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

CP-01, Issue 8, Part I: Section 14.2

**NOTICE:** The **Ringer Equivalence Number** (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

## Scope of Manual

This manual offers descriptive data and service information for the ICP9000 Navigator Series Console. Service diagrams and printed circuit board details are a part of this service manual.

The ICP9000 Navigator Series Console Operator's Manual, Pub. 43004-025, is another publication related to the operation of the console. It is available through a shortcut in the XAC2000A Navigator Programming Software or on our website at www.gai-tronics.com.

Instructions for configuring the console are included with the GAI-Tronics CARD Suite Software. The software must be registered with GAI-Tronics prior to use.

## Ordering Replacement Parts

When ordering replacement parts or requesting equipment information, please include the complete identification number. This applies to all components, kits, and chassis. If the component part number is not known, the order should include the number of the chassis or kit of which it is a part and sufficient description of the desired component to identify it. Order parts from:

#### **Customer Service**

GAI-Tronics Corporation 400 E. Wyomissing Ave. Mohnton, PA 19540 US: 800-492-1212

Outside US: 610-777-1374

## Service and Repair

Inoperative or malfunctioning equipment should be returned to the factory for repair. Please call **1-800-492-1212** to obtain a Return Authorization number, published repair prices, and shipping instructions. A Return Authorization number can also be obtained by visiting our website at www.gai-tronics.com

**NOTE:** A purchase order or credit card number is required prior to processing non-warranty repairs.

## Safe Handling of CMOS Integrated Circuit Devices

Many of the integrated circuit devices used in communications equipment are of the Complementary Metal Oxide Semiconductor (CMOS) type. Because of their high open circuit impedance, CMOS integrated circuits are vulnerable to damage from static charges. Care must be taken handling, shipping, and servicing them and the assemblies in which they are used.

Even though protection devices are provided in CMOS integrated circuit inputs, the protection is effective only against over-voltage in the hundreds of volts range such as is encountered in an operating system. In a system, circuit elements distribute static charges and load the CMOS circuits, decreasing the chance of damage. However, CMOS circuits can be damaged by improper handling of the modules, even in a system.

To avoid damage to circuits, observe the following handling, shipping, and servicing precautions:

- 1. Prior to and while servicing a circuit module, particularly after moving within the service area, momentarily touch both hands to a bare metal, earth-grounded surface. This will discharge any static charge that may have accumulated on the person doing the servicing.
  - **NOTE:** Wearing a conductive wrist strap will minimize static build-up during servicing.
- 2. Whenever possible, avoid touching any electrically conductive parts of the circuit module with your hands.
- 3. Power down the unit before installing or removing the circuit module.
- 4. When servicing a circuit module, avoid carpeted areas, dry environments, and certain types of clothing (silk, nylon, etc.) because they contribute to static build-up. Similarly, disconnect the test probe prior to removing the ground lead.
- 5. All electrically powered test equipment should be grounded. Apply the ground lead from the test equipment to the circuit module before connecting the test probe.
- 6. If a circuit module is removed from the system, it is desirable to lay it on a conductive surface (such as a sheet of aluminum foil) that is connected to ground through 100k of resistance.
- 7. When soldering, be sure the soldering iron is grounded, and has a grounded tip.
- 8. Prior to connecting jumpers, replacing circuit components, or touching CMOS pins (if this becomes necessary in the replacement of an integrated circuit device), be sure to discharge any static build-up as described in procedure 1. Since voltage differences can exist across the human body, it is recommended that only one hand be used if it is necessary to touch pins on the CMOS device and associated board wiring.
- 9. When replacing a CMOS integrated circuit device, leave the device in its conductive rail container or conductive foam until it is to be inserted into the printed circuit module.
- 10. All low impedance test equipment (such as pulse generators, etc.) should be connected to CMOS device inputs after power is applied to the CMOS circuitry. Similarly, such low impedance equipment should be disconnected before power is turned off.
- 11. Replacement modules shipped separately from the factory will be packaged in a conductive material. Any modules being transported from one area to another should be wrapped in a similar material (aluminum foil may be used). **Never use non-conductive material** for packaging these modules.

## Features of the ICP9000 Navigator Series Console

- Enhanced multi-tasking operation
- Graphical User Interface (GUI) features touch-screen, mouse or wand support
- Desktop layout customizable each operator, including right or left-hand operation
- Available in 4-, 8-, and 12-channel control (4- and 8-channel consoles are field expandable)
- Accommodates a maximum of 10 consoles per system
- Supports Tone, DC, and E&M control types
- Includes Paging Encoder for individual, sequential multi-channel group, stack paging and one-touch paging
- DTMF Decode for Automatic Number Identification
- 16-Frequency control per channel
- 24 programmable buttons allocated as two per channel to support channel functions such as alert tone, frequency change, infinite or timed mute, monitor and supervisor as well as one-touch paging using preprogrammed aliases.
- Optional full-duplex telephone interface capability
- Supports headset, desktop microphone, and footswitch
- Allows standard PC applications to capture printer port output for logging
- Multiple dispatcher profiles allow custom configuration of channel names, programmable buttons, channel and window positioning and colors and feature restriction
- Individual master volume controls for select and unselect speakers
- Individual select and unselect volumes per channel
- Easy-to-use Windows®-based programming application
- VU-meter for receive and transmit audio
- 12/24-hour clock
- Logging recorder output
- Custom paging and multiple alert tones

## System Requirements for Customer-Supplied PC

The minimum PC system requirements for installing and running the ICP9000 Navigator are:

- Microsoft Windows 2000, XP, or Windows 7 (Virtual Mode only) operating system
- PentiumTM II or compatible processor (600 MHz or better)
- 128 Mb of RAM
- 10 GB free hard disk storage
- SVGA Plug-and-Play monitor
- Video graphics controller with 16 Mb of RAM
- CD-ROM or DVD drive
- One parallel port
- Two serial ports or EdgePort/2 manufacturing no. 301-1000-02; or EdgePort/4 301-1000-04 USB to serial expansion box
- Two USB ports
- Sound Card (Soundblaster is recommended) with Line-In jack

#### **NOTES:**

- 1. The ICP9000 Navigator operating software is not currently compatible with Windows Vista operating system.
- 2. The use of high-quality, PC speakers (minimum 4-watt output) is strongly recommended.

In addition, the operating environment should be a controlled environment such as typical office conditions without extremes in temperature, humidity or dust. The System Manager must be Microsoft Windows[®] literate and knowledgeable of the use of a computer mouse, copying files, etc.

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Windows 7 is a trademark of Microsoft Corporation

## Model Chart

The Main Control Unit (MCU) model number, located on the nameplate on the end of the unit (could be the bottom or side, depending on mounting configuration), specifically identifies GAI-Tronics' equipment. The last two digits in the model number indicate the number of channels available within that specific unit (04A = 4 channels, 08A = 8 channels, 12A = 12 channels). Factory-installed options are identified in the display area of the Navigator PC screen upon the initial application of power.

The following is a list of the ICP9000 Navigator Series Console models:

Model	Description
ICPN9004A	4-Channel Navigator Series MCU (expandable)
ICPN9008A	8-Channel Navigator Series MCU (expandable)
ICPN9012A	12-Channel Navigator Series MCU

The following options may be ordered pre-installed in your ICP9000 Navigator Series Console:

Option	Description
CP0010	DC Control (Order one for each dc channel)
CP0040	E&M Signaling (One option for every four channels – requires CP0050)
CP0050	Supervisory Control
CP0060	External Enhanced Full Duplex Phone Interface
CP0070	Direct Enhanced Full Duplex Phone Interface
CP0650	MDC1200 STAT-ALERT Signaling (Not compatible with Logging Recorder Output Module)

The following features are included in the standard console and are available through either programming selection or direct access:

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- DTMF Decode
- Positive Mode Control
- Paging Encode
- Multi-Select Option
- 16-Frequency Capability
- Logging Recorder Output

The following field installation kits and accessories are available for installation in the ICP9000 Navigator Series Console:

Kit	Description
XCP0010A	DC Control Kit (one per dc channel)
XCP0030A	25-Pair Telco Interface Kit
XCP0040A	4-Channel E&M Signaling Kit (requires CP0050 or XCP0050A)
XCP0050A	Supervisory Control Kit
XCP0060A	External Enhanced Phone Interface Kit
XCP0070A	Direct Enhanced Phone Interface Kit
XCP0080A	Battery Revert Power Supply Kit
XCP0100A	4-Channel Expansion Kit
XCP0140A	Headset Box
XCP0150A	25-foot cable, 25-pair with connector
XCP0160A	50-foot cable, 25-pair with connector
XHS003C	Amplified Headset (requires XCC003B)
XCC003C	Coiled Cord with PTT (requires XCP0140A or XAAB002A)
XDM003A	Desk Mic (requires XAAB002A for remote MCU installations)
XCP0600A	Output Control Module Kit, 32 outputs
XRM0001A	Control Module Relay Kit, 8 Form "C", 10 A
XFS002A	Dual Footswitch
XAAB002A	Audio Accessory Box with Telephone Interface
TDN9413A	MDC1200 STAT-ALERT Signaling Kit (Logging Recorder Output Module requires removal prior to installation)

The following programming software and cable are required for programming the ICP9000 Series Navigator Console (PC and MCU).

Model	Description
XAC4000B	Programming Bundle Flash Drive; includes CARD Suite Software (included with console purchase)
XAC2000A	Graphical User Interface (GUI) Software (included with console purchase)
XCP0170A	Programming Cable (PC to MCU)

# Specifications

General	
Temperature range	
Humidity	95% at 50° C
Physical size	8.75 H × 17 W × 11.125 D inches
Rack-mount size	5U
Power input	$120/240 \text{ V}$ ac, $\pm 15\%$ ; 47 to 63 Hz with external power module; or $\pm 10.5$ to 18 V dc
Weight (without options)	
	20.5 lbs
	23.5 lbs.
Audio General	
	<u>+</u> 3 dB at 300 to 3000 Hz (except guard tone notch)
-	Transmit – Less than 50 dB below full rated power
	Receive – Less than 55 dB below full rated power
Audio distortion	Less than 2% THD
Receiver Audio	
Input	−25 dBm to +11 dBm, selectable in steps
Cross-talk	60 dB below rated output levels at rated line impedance
Input impedance	
Tone Remote Control	
Guard tone	
Function tones	
	1250, 1150, 1050, 950, 850, and 750
Default function tones	F1 Transmit: 1950 Hz
	F2 Transmit: 1850 Hz
	F3 Transmit: 1350 Hz
	F4 Transmit: 1250 Hz
	Monitor: 2050 Hz

Functional tones are selectable via GAI-Tronics' CARD Suite Software Application

Transmit Audio	
Condenser microphone	Selectable, Digital steps 1 through 5
Microphone sensitivity	Reference 165 mV, selectable, Digital steps 1 through 5
Audio out to phone line	
Line balance	
DC Remote Control	
Audio out to phone line	F1 Transmit: +5.5 mA
	F2 Transmit: +12.5 mA
	Monitor: -2.5 mA
Output currents are sel-	ectable via GAI-Tronics' CARD Suite Software Application
FCC Information	
FCC Registration Number	US: ADGOT01B46053
Ringer Equivalence Number (REN)	
Network Connection (USOC)	RJ11
IC Information (Canada)	
IC Certification Number	8226048 A
Ringer Equivalence Number (REN)	
Connecting Method	

The ICP9000 Navigator Series Master Control Unit (MCU) is a multi-channel console designed to operate with conventional radio systems and a PC. Its graphical user interface (GUI) supports touch-screen, mouse or wand operation. It uses tone remote control to interact with the base stations, but dc remote control and E&M control are available as options. The ICP9000 Navigator allows control of up to 12 individual base stations

Operating parameters are programmed using GAI-Tronics' CARD (Configuration Application for Radio Dispatch) Suite Software application, found in the No. XAC4000B Programming Bundle Flash Drive included with the MCU

## **Tone Remote Control**

Tone control is a particular scheme of remote radio control. This scheme uses tones of different frequencies and levels to command the radio to perform various tasks. Control tones are categorized as high level guard tone, function tone, or low level guard tone. These tones are generated by the console and routed to the base stations via wire line connections (leased or owned dry lines).

High level guard tone precedes all control tone sequences and notifies the selected base station of a change in its operating mode. High level guard tone is normally active for 120 ms, but the duration is programmable from 120 to 4000 ms in 10 ms increments. Refer to Figure 1.

Following the high level guard tone is function tone. Function tone is normally active for 40 ms, but the duration is programmable between 40 and 4000 ms in 10 ms increments. It forces the radio to perform a task specified by the tone's frequency. Low level guard tone follows function tone and remains active as long as the base station is transmitting. Low level guard tone is present only when the tone control sequence is a command that causes the radio to transmit.

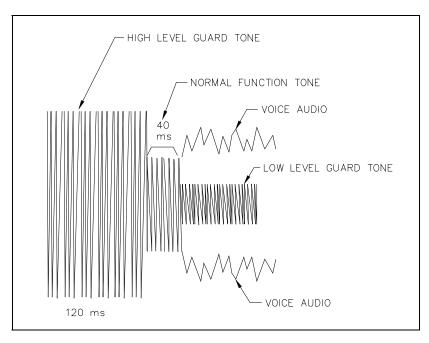


Figure 1. Tone Remote Control Tones

## DC Remote Control

DC control is a method of remote radio control. This scheme uses dc currents of differing magnitudes and polarities to command the radio to perform various tasks. The dc control currents are directly impressed upon the audio wire line connections between the console and base stations.

## **E&M Remote Control**

E&M remote control is another scheme of remote radio control. This scheme uses two pair of leads to control communication between the console and base station. The console uses the "M" leads to signal the base station when to transmit, and uses the "E" leads to detect when to receive.

The ICP9000 Navigator Series computer (purchased separately) can be placed on any flat level surface that provides the operator with a comfortable working position with full visibility of the computer desktop screen controls and indicators. The MCU can be placed up to 50 feet away in a convenient location, using the RS-232 connection. For greater distances, use the RS-485 connection.

## **FCC Interference Warnings**

The FCC requires that manuals pertaining to Class A and Class B computing devices contain warnings about possible interference with local and residential radio and TV reception. Please read these warnings and all safety information in the "Foreword" section of this manual.

## **Equipment Required**

Test Equipment & Tools

- RF service monitor
- AC voltmeter with dB ranges for measuring audio levels
- #1 & #2 Phillips screwdrivers
- 1/8-inch flat blade screwdriver

#### Documentation

- base station's tone remote adapter manual
- these installation instructions

## Mounting Considerations

The ICP9000 Navigator MCU has three possible mounting configurations. A desktop or any suitable flat surface can be used when the included adhesive-backed rubber feet are applied to the MCU. The feet are located in the accessory box inside an envelope.

Rack mounting is also possible with the included hardware. The MCU measures 11.125 inches deep by 8.75 inches tall using 5U spacing in a conventional 19-inch rack.

The unit is also wall-mountable by installing the brackets in the other set of holes included on the unit. Refer to Figure 2 for mounting hole dimensions.

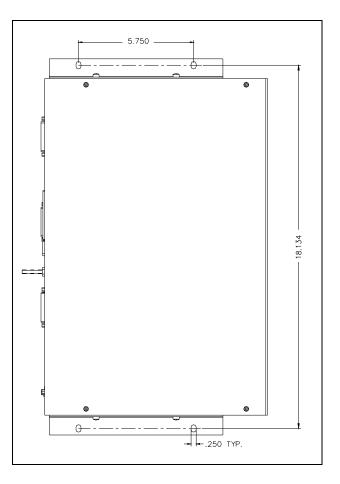


Figure 2. MCU Mounting Hole Dimensions

**NOTE:** The MCU must be mounted to study or secured with anchors that will support 20 lbs.

## Cable Installation Safety Considerations

Interconnecting, communications, and Class 2 dc power cables should be separated from electrical light or other Class I circuits by at least 2 inches. The exception is where Class I wiring or power circuits are run in a raceway, or are metal-sheathed or metal-clad, or are permanently separated from the conductors of the other circuitry by a continuous and firmly fixed nonconductor such as porcelain tubes or flexible tubing in addition to the insulation on the wire. Communications cables and in-building wiring should be listed and marked for the purpose according to NEC Article 800.

## Telephone Line Lightning and Over-voltage Protection

The ICP9000 Navigator has an over-current phone line fuse that protects against occasional extreme fault conditions that may get past the primary protectors. An example of such a fault condition is a power line cross. For maximum surge and lightning protection, building primary (over-voltage) protectors should be installed at the point where the telephone lines enter the radio equipment building. Primary protectors are usually required by local codes and should be provided by your leased line provider.

#### Line Connections

Line Considerations - Private Circuit

If leased lines from your local telephone company are used between the console and a tone remote adapter or base station, the telephone company (Local Exchange Carrier) may request a Facility Interface Code (FIC). The FIC is subject to local availability. See Table 1.

FIC	Description
02NO2	2-wire private line; no signaling conversion by LEC (IN-Band)
02NO4	4-wire private line; no signaling conversion by LEC (IN-Band)
Metallic	2 or 4-wire metallic private line ("Hoot and Holler" circuits)

Table 1. Analog Facility Interface Code

Within a manufacturing plant, a campus, or large building, customer-supplied metallic pairs may be used. While using tone control, it is not necessary to have dc continuity on these lines. Continuity is required for dc control.

#### Circuit Conditioning

The console is designed to work with good-quality analog speech band or leased private circuit. This was previously known as 'basic' conditioning under Series 2000/3002 service. The line must be non-PSTN (no dial tone, talk-battery, or signaling). This equipment falls under the Category II, FCC Tariff #260 Service and is exempt from FCC Part 68 registration. (Ref. FCC Form 730 Application Guide pages 1–5.)

For 2-wire operation, 2000 Series lines may be used with or without conditioning. C1 or C2 conditioning is available for these lines and relates to the envelope delay distortion and attenuation. A basic conditioned line may be used if it is the only type available. Overall system quality is limited by the quality of these lines.

## Line Level Settings

The ICP9000 Navigator Console allows the installer to adjust level settings through the on-screen diagnostics. These procedures assume that the base stations have been properly adjusted.

Line Input (Receive Audio) Level Adjustment

The line input level adjustment allows the receive audio of each channel to be compensated for line loses between the base station and console, ensuring the optimum audio performance of the console. It is important to set this level properly as maladjustment can cause distortion or over-compression of the receive audio.

- 1. Adjust the base station receive audio level to the console by applying an RF signal modulated with a 1000 Hz tone at rated system deviation to the base station receiver.
- 2. Adjust the base station output control for the desired level (e.g. -10 dBm) to the audio control line. Do not exceed the line supplier's recommended maximum operating level.

#### **Navigator MCU Adjustment**

- 1. Connect an ac voltmeter, or other appropriate measuring device, across the receive audio pair of the console MCU according to Table 8. Make a note of the measurement.
- 2. Enter the Navigator Diagnostics. Select SERVICE DIAGNOSTICS, then AUDIO. Enter the password **1490**, and select INPUT LEVEL.
- 3. Use the channel VOL Up/Down buttons to select the proper input level settings. The level can be changed in 3 dB increments. Select the setting that is closest to, but not higher than, the measured level. For example, if the measured level is -11 dB, the console should be set at a -12 dB input sensitivity setting.
- 4. Repeat this process for each channel.
- 5. Press the MODE button when the setting is complete. When prompted, press **1** to save, or **2** to abandon changes.

Line Output (Transmit) Level Adjustment

The output of each channel can be adjusted to accommodate for line losses from the console to the base station. Adjustment of the line out should be similar to that of the line input adjustment where the audio level at the base station is measured while the output level of the console is adjusted to achieve the optimum audio level at the base station.

- 1. Connect an ac voltmeter, or other appropriate measuring device, across the transmit audio pair at the base station. Refer to Table 8 for the correct test connections.
- 2. Enter the Navigator Diagnostics. Select Service Diagnostics, then Audio. Enter the password **1490**, and select Output Adjust.
- 3. The MCU will produce a 2175 Hz signal output on all channel audio pairs. Refer to Table 8 for the correct connections.
- 4. Use the channel VOL Up/Down buttons to raise or lower the output level of the MCU channel.
- 5. Repeat this process for each channel.
- 6. Press the MODE button when complete. When prompted, press 1 to save, or 2 to abandon changes.

## Types of Base Station Control

The ICP9000 Navigator is capable of either tone or dc control depending on the position of jumpers JU620 through JU623. For dc control, the console must have option CP0010 or XCP0010A. Refer to Table 2.

Function	Jumper No.	Position	
Ch. 1, 5, 9	JU620	IN OUT	Tone Control DC Control (option CP0010 or XCP0010A)
Ch. 2, 6, 10	JU621	IN OUT	Tone Control DC Control (option CP0010 or XCP0010A)
Ch. 3, 7, 11	JU622	IN OUT	Tone Control DC Control (option CP0010 or XCP0010A)
Ch. 4, 8, 12	JU623	IN OUT	Tone Control DC Control (option CP0010 or XCP0010A)

Table 2. Jumper Positions for DC or Tone Control Selection

**NOTE:** If operating in dc mode, the console must also be programmed for dc under Type of Interface in the CARD Suite Software.

#### Two Wire Control (default)

In this configuration, a single two-wire line is used to carry the control tones or dc control currents (as applicable per channel) and the transmitter audio, from the ICP9000 Navigator to the base station. This same 2-wire line is used to return the receive audio back to the console from the base station. Refer to Table 3 for the appropriate system configuration.

#### Four Wire Audio/Control

In this configuration, one pair of lines is used to carry both control tones or dc control currents (as applicable per channel) and the transmitter audio from the ICP9000 Navigator to the base station. The other pair is used to carry the receive audio from the base station back to the console. Refer to Table 3 for the appropriate system configuration.

**NOTE:** In this configuration, RX audio can still be received on original 2-wire pair.

Function	Jumper No.	Position
Ch. 1, 5, 9 – 2W/4W Select	JU602	2W – 2 wire control
		4W – 4 wire control
Ch. 2, 6, 10 – 2W/4W Select	JU606	2W – 2 wire control
		4W – 4 wire control
Ch. 3, 7, 11 – 2W/4W Select	JU610	2W – 2 wire control
		4W – 4 wire control
Ch. 4, 8, 12 – 2W/4W Select	JU614	2W – 2 wire control
		4W – 4 wire control

Table 3. Slave Module – 2-Wire/4-Wire

#### MCU Connections

The electrical hook-up of the ICP9000 Navigator MCU requires these basic connections: the ground wire, one to three channel interface cables, and the power supply cable.

# **!** WARNING **!**

Voltages hazardous to life may be present at the exposed control line terminals under certain conditions during the following procedures. These voltages are also present on some component leads. Care should be taken to avoid shock during installation.

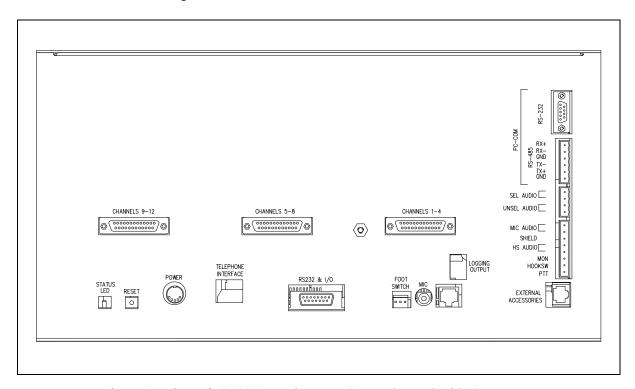


Figure 3. View of ICP9000 Navigator MCU Back Panel with Connectors

#### Electrical Interface

All of the electrical connections to the console are made at the rear panel. Power to the console is furnished through a 5-pin, DIN connector, P5. The Figure 3 shows the rear view of the ICP9000 Navigator MCU and the locations of the various connectors. The pinout for the power DIN connector is shown in Table 4:

Table 4. Power DIN Connector Pinout

Pins	Function	
1, 4	B-, Batt-, GND tab	
3, 5	B+, IN	
2	Batt+	

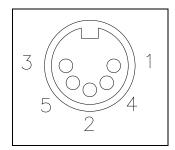


Figure 4. Power Connector Pinout

#### Power Supply (3308-00124-00)

The ICP9000 Navigator MCU requires an external power supply provided with the unit. This is a self-contained unit that can be located at some convenient spot near the MCU. It requires an input of 90–264 V ac 50–60 Hz and delivers a regulated output of 12 V dc at 4.2 amps maximum.

#### Battery Revert Power Supply (XCP0080A)

The relay and associated devices for battery revert are incorporated on the main printed circuit board. This option includes a modified power supply.

#### **Ground Cable**

The ICP9000 Navigator MCU is designed with a high degree of protection against electro-static discharge (ESD), power line surges and telephone line surges. The protection circuitry is designed to shunt the transient current to earth ground through the GND terminal, located on the back panel of the console. This terminal must be connected to a high quality earth ground in order to obtain maximum protection.

**NOTE:** This ground should be connected through a utility entrance ground cable and the telephone entrance ground cable, if different from the utility ground. Lightning is essentially RF, and as such does not like long leads or sharp bends. Make connections appropriately.

#### External Accessories Connector

The rear panel connector labeled EXTERNAL ACCESSORIES, an 8-pin modular connector, provides for a desk microphone connection. It can also be used as a convenient connection to the Audio Accessory Box if only a short cable length is required. The pinout is mirrored with respect to J1 on the Audio Accessory Box so the modular cable provided with the Audio Accessory Box will provide the proper connection. See the pinout in Table 5 below.

Pin No. **Function** 1 Not connected 2 Config. RS-232 RXD 3 Monitor 4 Audio ground 5 Mic Hi PTT 6 7 Config. RS-232 TXD 8 Hand/Headset audio

Table 5. Pinout for J9

#### Model XAAB002A Audio Accessory Box Connections

The rear panel connector TB3, an 8-pin removable terminal block, provides connections for the Model XAAB002A Audio Accessory Box, if it is not installed directly next to the MCU. Use a multi-pair 8-conductor cable to connect TB3 on the MCU to J1 on the Audio Accessory Box. Connect the microphone and headset audio returns to ground only at the Audio Accessory Box. See Figure 5 below.

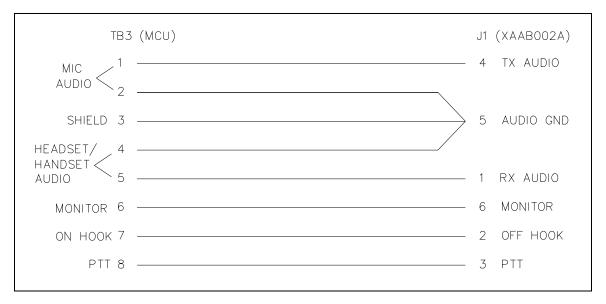


Figure 5. Connections to Audio Accessory Box

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#### Selected/Unselected Audio Connections

The rear panel connector TB2, a 4-pin removable terminal block, provides connection from the MCU to the line-in jack on the computer's sound card. Cable Part No. 61531-029 is provided to connect the audio to the computer. This cable is provided with a 1/8-inch stereo plug at one end and tinned leads at the other. Connection to TB2 is displayed in Figure 6 below.

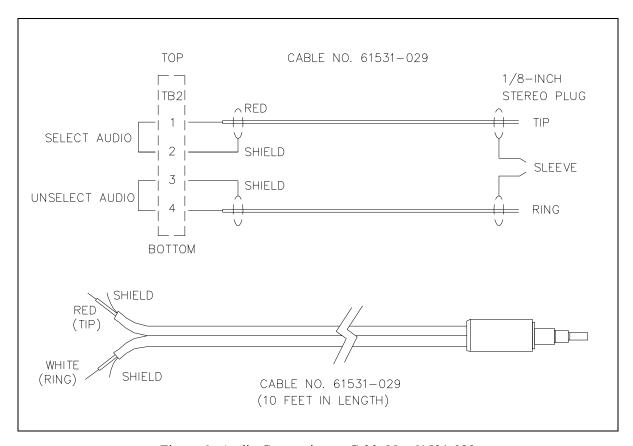


Figure 6. Audio Connections – Cable No. 61531-029

#### MCU to PC Communications Connections

The RS-232 connection can be used if the distance between the MCU and the computer is less than 50 feet. A 10-foot, straight-through DB9 extension cable (Part No. 61504-083) has been provided for connecting the MCU to the PC. This cable connects to the rear panel connector, J24 (DB9 female). Jumpers JU1 and JU2 on the Navigator Display Extender PCBA must remain in positions 1 and 2 to maintain straight-through cable functionality (factory positioned).

Pin No.	Function	
1	Not connected	
2	TX (out)	
3	RX (in)	
4	DTR (in)	
5	Ground	
6	Not connected	
7	Not connected	
8	CTS (out)	
9	Not connected	

Table 6. MCU to PC (J24)

The RS-485 connection must be used when the distance between the MCU and the computer is over 50 feet. The rear panel connector TB1, a six-position removable terminal block, provides connection for RS-485 communication.

Use a multi-twisted pair cable for the RS-485 connection. An RS-485 converter at the PC side is required. An externally powered full duplex with a ground converter, such as GAI-Tronics Part No. 69275-026, is recommended. Depending on the converter used, terminating resistors maybe required. The Navigator PCBA has terminating resistors built in.

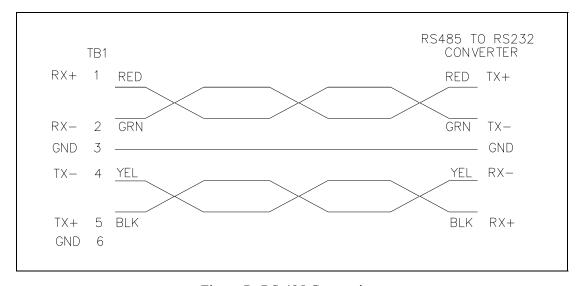


Figure 7. RS-485 Connections

RS-485 Cable for Navigator MCU to Edgeport USB Converter

Edgeport Connector	Pin Number	Description	Navigator Connector (TB1)	Pin Number	Description
DB-9 female	1	No connection			
DB-9 female	2	No connection			
DB-9 female	3	TX Data Neg. (-)	6-pin Phoenix	2	RX -
DB-9 female	4	RX Data Pos. (+)	6-pin Phoenix	5	TX +
DB-9 female	5	Signal ground	6-pin Phoenix	3 & 6	GND
DB-9 female	6	No connection			
DB-9 female	7	TX Data Pos. (+)	6-pin Phoenix	1	RX +
DB-9 female	8	RX Data Neg. (-)	6-pin Phoenix	4	TX -
DB-9 female	9	No connection			

Table 7. Wiring Diagram

- Pins 3 and 6 can be jumpered together on the Navigator 6-pin connector and one of these pins runs to the DB-9 connector.
- Set the individual switches of the 8-position switch on the Edgeport/2i as follows: Starting with switch 1: D, D, D, D, U, U, X, X (D = down; U = up; X = doesn't matter)

#### Channel Interface Cable

A 12-pair interface cable (one supplied for each four channels of operation) plugs into the 25-pin D-connectors on the back of the console. Refer to Figure 3 showing the rear view of the console. The ICP9004A 4-channel console employs only one 25-pin D-connector-cable assembly for connections to the base station(s) control and audio pairs, generally through a termination block or connector. Refer to Table 8 for wire colors and pin functions.

Channel No. Pin No. Wire Colors Pin Function 5 14 TX Audio + /RX 2-Wire White/blue 15 Blue/white TX Audio – /RX 2-Wire 1, 2 RX Audio 4-Wire White/orange, Orange/white 2 3 6 TX Audio + /RX 2-Wire 10 White/green 4 Green/white TX Audio – /RX 2-Wire 5, 6 White/brown, Brown/white RX Audio 4-Wire 7 8 3 White/gray TX Audio + /RX 2-Wire 11 Grav/white TX Audio – /RX 2-Wire 10, 11 Red/blue, Blue/red RX Audio 4-Wire 8 12 4 12 Red/orange TX Audio + /RX 2-Wire 13 Orange/red TX Audio – /RX 2-Wire 24, 25 Red/green, Green/red RX Audio 4-Wire

Table 8. Channel Interface Connectors and Cable Colors

Some installations can use the optional XCP0030A 25-pair Telco Interface Option Field Installation Kit, when the telephone company supplies a 50-pin standard USOC, RJ21X Telephone Connector.

## Accessories

#### Microphones

The rear panel connector (labeled MIC) is normally provided to support the Model XDM003A External Desktop Microphone. For higher level microphones requiring an operating bias such as an Electret condenser microphone, install jumper JU6 to provide the operating bias and jumper JU5 to reduce the gain of the microphone pre-amp.

Refer to Figure 8 below for the board position of JU5 and JU6. The default for these jumpers is OUT.

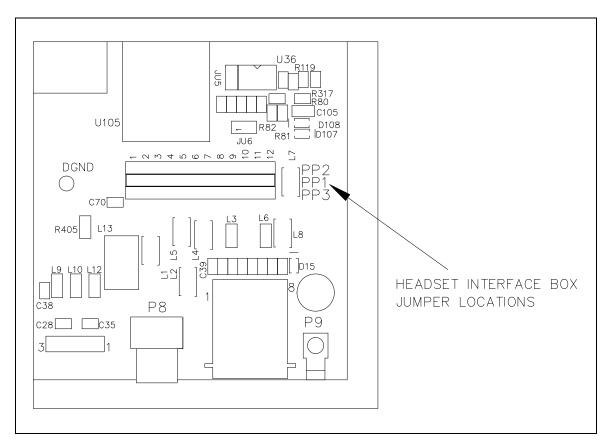


Figure 8. Main Board Microphone Jumper Positions



The following sections discuss the connections for accessories that may or may not be available for your set up. Please contact GAI-Tronics Customer Service for additional information.

#### XCP0140A Headset Interface Box

The interface box allows the use of several headset accessories, such as the Startset II, Supra headband-style monaural headset, and Supra headband-style noise-canceling headset. The headset jack is assembled for mounting beneath a horizontal surface or edge. Its use requires proper jumper installation. See Figure 8 for jumper locations.

If left-hand mounting is required, reverse the assembly. The headset plugs into the modular-style headset jack (located directly beneath the Logging Output jack) on the rear panel of the MCU. See Table 9 for the headset modular jack pinout.

 Remove the Navigator control ribbon cable from PP1 on the Navigator Display Extender PC board and PP1 on the main board. Keep the cable for future use. Use Figure 8 for reference on the main board.

Table 9. Headset Modular Jack

Pin No.	Pin Function	
1	TX Lo	
2	TX Hi	
3	PTT	
4	On-hook	
5	GND	
6	RX Audio	
7	PTT Return	
8	N/C	

2. **Position the shorting clip from PP1 to PP2 to enable operation of the headset.** This option must also be enabled and the sensitivity of the headset microphone set in the User Parameters Menu as described in the "Console Diagnostics" section. Refer to Table 9 for the headset jack pinout.

#### Handset/Headset Connector

An 8-pin modular connector is provided for direct connection of the XCP0500A Desktop Handset or the XDM002A Microphone. (The XDM002A is not recommended for console operation.) No jumper settings are required.

#### XDM003A Desk Mic/Gooseneck Mic

This heavy-duty desktop/gooseneck microphone connects directly to the RCA connector labeled MIC located on the rear panel of the MCU via the 61531-028 microphone extension cable (12 feet in length) packaged with the Navigator. No jumper settings are required.

#### XFS002A Footswitch

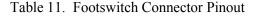
This accessory, which provides both hands-free PTT and monitor functions, is provided with a cable fitted with a keyed connector containing three contacts. This connector mates with P7 on the back of the MCU. Table 11 defines the function of each pin.



If the desk mic or footswitch is connected after the MCU has been powered up, the MCU must be powered down and powered up again. This allows the MCU to read the polarity of the monitor switch. DO NOT press the monitor switch while the console is powering up, or the polarity will be read incorrectly.

Table 10. Desk Mic Connector Pinout

Pin No.	Pin Function	
1	Logic GND	
2	RS-232 Host TX	
3	PTT	
4	Mic Hi	
5	Mic Lo	
6	Monitor	
7	RS-232 Host RX	
8	10 V dc	



Pin No.	Pin Function	
1	PTT	
2	GND	
3	Monitor	

#### System Jumper Table

Table 12 is provided to assist the installer in determining the correct placement of console slave board jumpers, for various system configurations. Each ICP9000 Navigator MCU is equipped with one CSD slave board for ICPN9004A (4 channels), two slave boards for ICPN9008A (8 channels) and three slave boards for ICPN9012A (12 channels) operation.

Each channel can be individually configured to support 2-wire, 4-wire, bridging, or terminating modes of operation (parallel or single console). Refer to Figure 9.

The ICP9000 Navigator MCU is shipped with all line termination resistors in place. For parallel operation of multiple consoles, the last console on any particular line should have its 2W or 4W termination jumpers in place and any intermediate console should have the line termination jumpers removed.

Table 12. CSD Slave Unit Table

Channel	Function	Jumper No.	Position	Condition
Ch. 1, 5, 9	4W RX Termination	JU603	IN	600 ohm (default)
			OUT	Parked – Bridging Impedance
Ch. 2, 6, 10	4W RX Termination	JU607	IN	600 ohm (default)
			OUT	Parked – Bridging Impedance
Ch. 3, 7, 11	4W RX Termination	JU611	IN	600 ohm (default)
			OUT	Parked – Bridging Impedance
Ch. 4, 8, 12	4W RX Termination	JU615	IN	600 ohm (default)
			OUT	Parked – Bridging Impedance
Ch. 1, 5, 9	TX Source Impedance	JU601	IN	600 ohm (default)
	2W RX Termination Impedance		OUT	Parked – Bridging Impedance (parallel console)
Ch. 2, 6, 10	TX Source Impedance	JU605	IN	600 ohm (default)
	2W RX Termination Impedance		OUT	Parked – Bridging Impedance (parallel console)
Ch. 3, 7, 11	TX Source Impedance	JU609	IN	600 ohm (default)
	2W RX Termination Impedance		OUT	Parked – Bridging Impedance (parallel console)
Ch. 4, 8, 12	TX Source Impedance	JU613	IN	600 ohm (default)
	2W RX Termination Impedance		OUT	Parked – Bridging Impedance (parallel console)

The Figure 9 shows the positions on the upper portion of the CSD slave board.

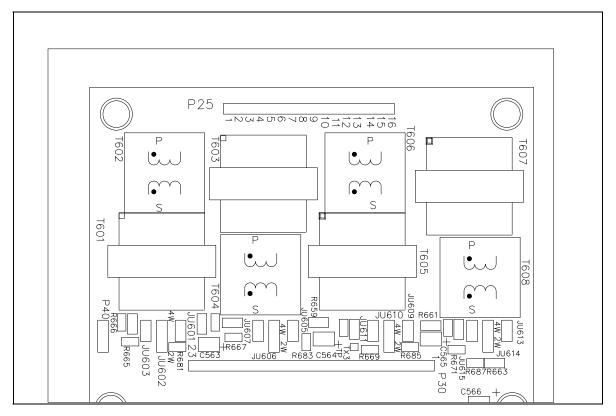


Figure 9. 2-Wire/4-Wire Jumper Configuration

## General Description

GAI-Tronics' CARD Suite Programming Software, included in the No. XAC4000B Programming Bundle Flash Drive, is needed to program some of the functions and parameter settings of the dispatch equipment. It allows entry of operational programming data into your personal computer for transfer to the equipment. The programmed data can be retrieved, edited, archived, and printed in hard copy for record keeping. Detailed programming information can be found in CARD Suite's Help file. The following information is provides as guidance to initiate the programming application.

#### Connections

The GAI-Tronics equipment must be connected to your personal computer with the programming cable, part number XAC0170A, before the programming software can be used. To make this connection, attach the cable to the COM1 or COM2 connector on the computer. Connect the other end to the programming jack on the GAI-Tronics equipment.

#### Installation

The minimum system requirement necessary to support the CARD Suite Software Application is Windows 95 or newer. However, CARD Suite is not compatible with Windows NT. It is compatible with Windows XP (Home or Professional), Vista, and Windows 7 when used in Virtual Mode.

The CARD Suite Programming Application components are contained on a flash drive. Please exit all other programs that are running until the installation is complete.

- 1. Place the flash drive in the computer's USB port. Select the START button and then select **Run** from the Start menu. At the prompt, type **x:\Setup.exe** where **x** represents the drive letter that is associated with your flash drive. A CARD Suite icon should appear on the desktop display after successful installation.
- 2. After opening the program, select the appropriate product icon, click on **File** in the toolbar and select **New Archive** to begin creating an archive.
- 3. Enter an archive description (name) and customer/site (name), select the method of creating the archive (default values or reading a connected unit), and click **Ok** button to create the archive.
- 4. View the **Help** file for programming guidance.

## Customizing the Navigator Desktop

The Navigator offers great flexibility in customizing the layout to suit each operator. Customization allows the following:

- The boarder of each channel can be color-coded per operator to group similar services.
- The channels can be placed in the channel area above the information window in any position or order per operator to ease use and to reduce eye fatigue.
- The individual channel selection button labels and their associated programmable button labels are configurable.
- The four alert tone button labels are configurable.
- The toolbar buttons can be reordered or even removed per operator.
- The assignment and order of available paging aliases per operator.
- Access to certain features can be restricted by removing menu bar items per operator.
- The application can be configured per operator to prevent exiting the Navigator and to restrict access to other windows programs and display settings.

## Administrator Log On

When starting the application for the first time, a logon screen appears. Enter the user name and password, and press OK. This is the Administrator User name and Password.



Figure 10.

## Menu Functions

## File Open

Opens and copies the database ICP9000Config.mdb to the specified path. This is used with a previously saved database. The database includes all user profiles.

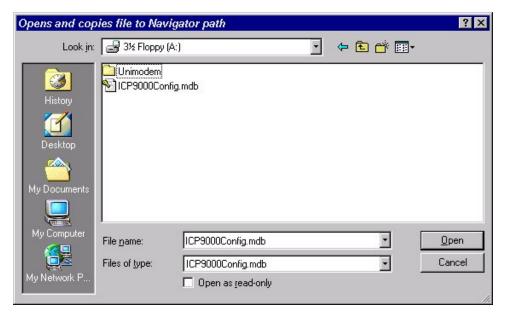


Figure 11.

#### File Save

Saves the database to a path determined by the user. Use the Open function to retrieve the originally saved database.

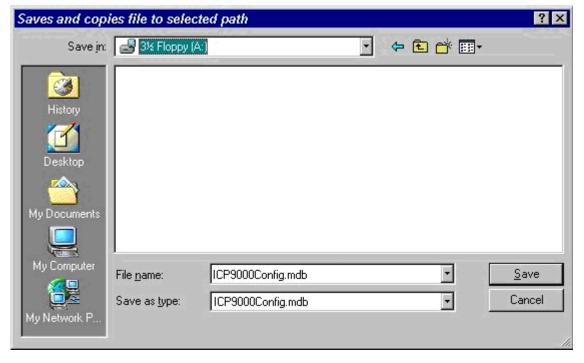


Figure 12.

The above section refers to backing up the profile database.

#### File Exit

Closes the ICP9000 Navigator GUI application.

#### Setup - Select Com Port

This selection can be set in the operator setup and should only be enabled only for authorized personnel. This selects the current communications port to connect to the main CPU.



#### ALL Communications between the MCU and the PC cease during this selection.

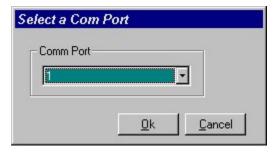


Figure 13.

#### Setup - Configure Database

Use this form to add the channel button labels, programmable button names, and alert tone button labels.

#### **NOTES:**

- 1. Channel button labels must be 12 characters or less, programmable button names must be six characters or less, and alert tone labels must be six characters or less.
- 2. If no label is desired on a particular button, enter one or more spaces in the field for that button. This includes Programmable Buttons 1 and 2 as well as the four Alert Tone buttons.

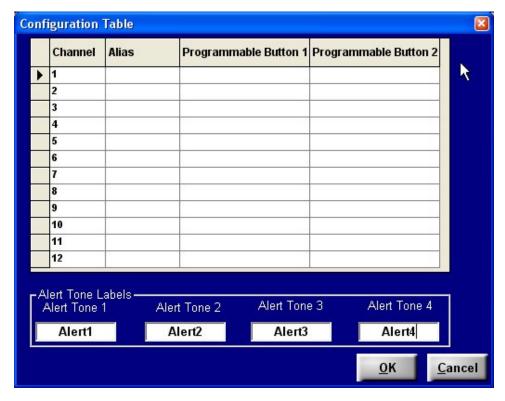


Figure 14.

## Setup - Audio Options

Audio options are established for host PC sound card settings. Use this form to set up audio parameters Mixer name, Master Volume, and Line In. Mixer name must be chosen first. Only one name is available unless there is more than one sound card. The names for Master Volume and Line In are dependent on the sound card manufacturer



Figure 15.

## Setup - Operator Setup

The Operator Setup form contains two tabbed sections, Operator Options and One-Touch Options. The Operator Options tab is divided into four sections, Operator Options, Tool Options, Channel and Control Selection, and is used to configure the operator characteristics for an individual operator profile. The One Touch Options tab defines the aliases, and the order of the aliases assigned to an individual operator's profile.

When either tabbed window is active, the window always displays the SAVE, DELETE, EXIT, PREVIOUS, and NEXT buttons. The buttons represent functions that are related to the operator profile, not the individual options displayed in the tabbed window.

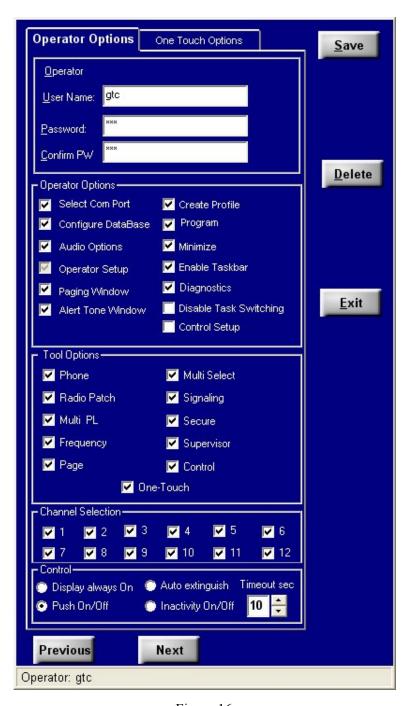


Figure 16.

The name of the current operator profile is displayed in the status bar at the bottom of the window

To create a Setup file for another operator, press the NEXT button. When all operator parameters are configured, press the SAVE button to save current operator configurations before pressing the EXIT button to close the form.

The DELETE button will remove the current operator's profile from the system. The NEXT and PREVIOUS buttons are used to navigate already-defined operator profiles.

**NOTE:** Allowing the pointer to hover over a selected option will initiate its tool tip.

# **Operator Options**

Each operator is assigned a unique user name and password. When defining the operator profile, the password must be entered twice to ensure accuracy of the assigned password.

The Operator Options portion of the form enables the user to select which options are made available to each individual operator.

# **Tool Options**

The Tool Options allow the user to configure which buttons are available in the Navigator tool bar for each individual operator. The factory default setting displays all available buttons.

## **Channel Selection**

The "Channel Selection" section determines which channels are displayed in the main window for each individual operator.

## Control

The Control portion has four different modes of operation that determine what action the display takes after a button press.

- 1. Display Always On the operator will be unable to close the Control form.
- 2. Push On/Off using the Control tool options button, the operator has the ability to display the Control form and close the form.
- 3. Auto Extinguish the Control form is closed five seconds after a control button is pressed.
- 4. Inactivity On/Off Control form is automatically closed if a control button has not been selected within a pre-programmed amount of time set by the timeout.

# **One Touch Options**

The One Touch Options portion of the form enables the user to select which aliases are available to each individual operator.

The left window displays all aliases that are unassigned to this operator. The right window displays those aliases assigned to this operator.

Pressing the ADD button will move all unassigned aliases to the assigned alias window. Pressing the REMOVE button will remove all assigned aliases and put them back into the unassigned alias list.

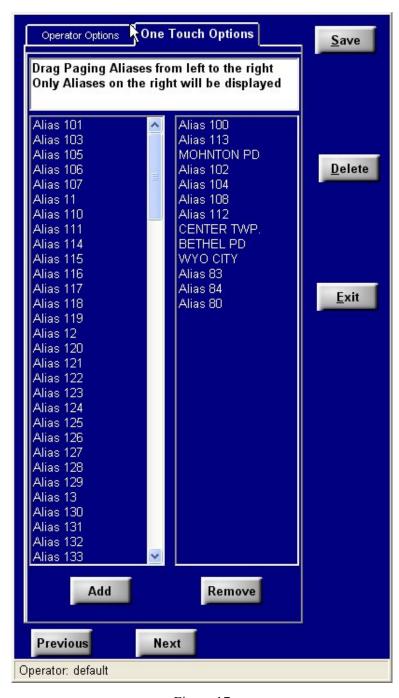


Figure 17.

The drag-and-drop feature allows the user to add single aliases to the assigned alias window, one alias at a time. Similarly, assigned aliases can be removed from an operator by dragging and dropping to the unassigned alias window on the left.

The order of assigned aliases can be changed using the drag-and-drop feature.

#### Default Profile/User

It is advisable for the system administrator to create a "default" profile/user upon initial configuration of the Navigator. The default profile/user is initialized under two conditions:

- 1. If the Navigator software is closed out and re-started, or
- 2. If a user logs off through the Log On screen.

Under these two conditions, the Navigator automatically logs off any user and loads the default profile/user screen. If no default profile/user is set, the Navigator loads a predefined default profile/user. This predefined profile/user allows access to all button presses; however, it has very limited access to menu/configuration screens.

## Setup - Control Setup

The Control Display is divided into 32 frames. Each frame contains setup functions for an individual control button. The control caption box allows up to 13 characters for alias labeling. Choosing the Momentary button causes the output to be turned on until the control button is released. The PushOn/PushOff choice latches the button in either the On or the Off position. The Timeout selection causes the output to turn off when the time expires. The timeout can be programmed from one to 100 seconds. Use the box in the upper right hand corner to program the communication port for the I/O control. When all parameters are configured, press the SAVE button to save current configurations or press the EXIT button to save and close the form.

**NOTE:** If Timeout is selected, the button acts as a push on/off. When the timeout expires the output is turned off.

If selected, the Disable choice prevents the control button from being displayed on the screen (default setting). Any selection other than Disable allows the Control button to be displayed.

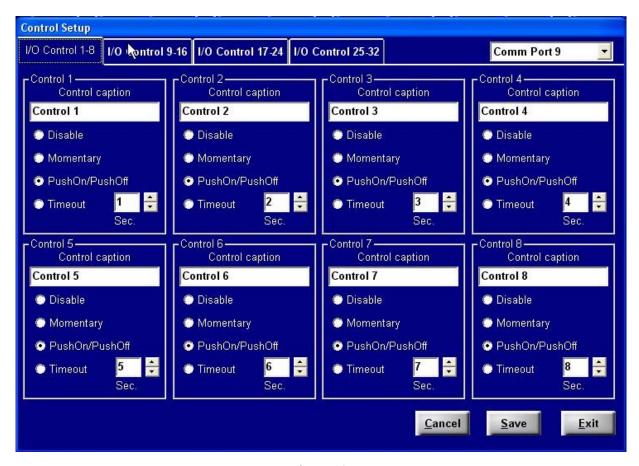


Figure 18.

## Setup - Card Suite File

The operator uses this menu item to open a Card Suite configuration file. An existing archive file must be exported from the ICP9000 using the Card Suite software, creating a filename with the .cst extension. The Navigator GUI opens this file, and extracts the paging alias information from the archived data. The paging alias information is used when configuring the available one-touch paging aliases for operator profiles.

# Tools - Error Log

Shows a view of all the communication errors received from main CPU.



Figure 19.

Tools - Options - Create Profile

While this form is visible, the layout of the desktop can be configured. Several aspects of the GUI can be altered to allow for different profiles:

The position of each channel can be changed by clicking on and dragging the frame of a channel to a new location.

The frame color of each channel can be selected by double clicking on the frame of the channel. The color can then be selected based on the standard color palette.

The position of each toolbar button can be changed to group functions together by right clicking and dragging the toolbar button to a new location. Pressing the ALIGN button center justifies the newly ordered Tool Option buttons, preserving the horizontal alignment, and preventing buttons from overlapping each other.

The position of where pop-up forms, such as multi-select, paging, secure, and signaling, can be changed by turning on the function and clicking and dragging the window to the desired location.

Right-handed and left-handed operation can be selected from the Window, Organize menu.

Once the layout is satisfactory, the profile can be saved according to a dispatcher's login name. This profile can then be recalled by logging in with that user name. The shortcut key for this form is <Ctrl+P>.



Figure 20.

Tools - Options - Save Profile

Saves settings to the current user logged on. The shortcut key combination is <Ctrl+S>.

Tools - Reset Console

This reboots the console's MCU.

# Logon

The Operator Log On box allows the user to login to Navigator. If a profile had been saved for that user, the settings are applied.



Figure 21.

**NOTE:** If the operator selects LOG OFF, the Navigator resets to its default screen.

# Diagnostics

Opens a window where console diagnostics can be accessed. This screen is password-protected and should only be accessed by authorized personnel.

# Window - Organize

Allows the toolbar to be organized for left-hand or right-hand operation.

# Entering the Diagnostic Mode

The ICP9000 Navigator Series Console contains several internal diagnostics designed to assist in the installation and servicing of the unit. The opening menu for these diagnostics is accessed by selecting Diagnostics from the menu bar. Each of the selections from the opening menu links to another menu that lists settings or other diagnostic and installation aids.

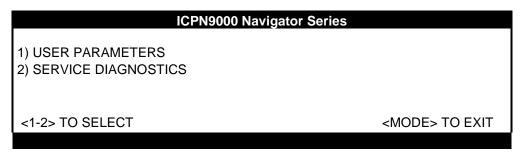


Figure 22. Diagnostic Menu

To restrict access to certain features in the diagnostic mode, the security level under service diagnostics can be used. When one of these menu items is selected, depending on the security level setting, you may be prompted to enter a service password. **The service password is 1490**. If an incorrect password is entered, nothing happens and you can press the MODE key to return to the normal operations.

- Press 1 to advance to the User Parameters menu. This menu is used to set certain operational characteristics of the console. If the security level is set to 1 or highest, entry of the service password is required.
- Press 2 to advance to the Service Diagnostics menu option. This menu allows access to the internal diagnostics and to wire line transmission and receive level settings. If the security level is set to 2 or moderate or higher, entry of the service password is required.
- Press the MODE button to exit the current menu and return to the previous menu or normal operations.

Setting the security level to 3 or none allows access to any of the service/user menus without the need to enter the service password.

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# User Parameters Menu

The User Parameters menu is shown below.

# USER PARAMETERS 1) SIDE TONE VOLUME ADJUST 2) MIC SELECTION/SENSITIVITY 3) PRINTER ERROR <1–3> TO SELECT <MODE> TO EXIT

Figure 23. User Parameter Menu

## Side Tone Volume Adjust

Side tone is the tone as heard by the operator during tone generation. There are several tones generated by the console that can be lowered when using a headset to reduce ear fatigue. These tones include error beeps, paging tones, alert tones and talk-prohibit tones.

When the operator elects to adjust the side tone volume, the console displays the current volume and the instructions on the display as shown below. To adjust the side tone volume, use the SCROLL Up or Down buttons to the right of the information window. A beep is generated as the volume is adjusted to allow the volume to be set to a comfortable level. When the level is correct, press the MODE key to exit.

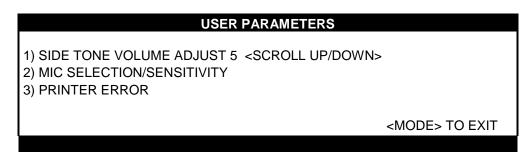


Figure 24. Side Tone Volume Adjust

Microphone Selection and Sensitivity

There are two microphone ports available on the Navigator when microphones are locally connected to the Navigator MCU. These are the desk/hand/headset port and the gooseneck port. By default, the Navigator is shipped with the desk/hand/headset port selected. If a gooseneck microphone is to be used, it must be selected from this menu and the proper sensitivity set.

When the operator elects to change the microphone or the microphone sensitivity, the console displays the current microphone setting and sensitivity as shown below.

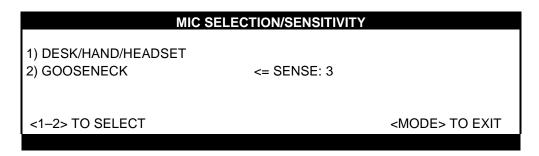


Figure 25. Mic Selection and Sensitivity Menu

The sensitivity of the microphone actually controls the microphone compressor and does not adjust the output level of the microphone. The microphone audio is limited to a certain level to prevent distortion and clipping of voice audio. Increasing the sensitivity of a microphone simply adds pre-gain to the microphone so that less pronounced voices will have pre-amplification applied. A louder voice would require less amplification for best audio performance so a lesser sensitivity would be used.

Automatic microphone selection can be used when a headset or handset is used from time to time and the operator wishes to revert to another microphone when neither of these is in use. For example, to use the gooseneck microphone when the handset is on-hook, select the Desk/Hand/Headset until an **A** appears after the selection and select the gooseneck microphone as shown in the information window above.

When the headset is connected or the handset is taken off-hook, it now becomes the active microphone and the gooseneck microphone is disabled. When the headset is disconnected or the handset is placed back on-hook, that microphone is disabled and the gooseneck microphone is again active. To disable this feature, repeat the procedure above until an **M** is displayed after the selection. The setting of this feature is maintained until changed by the operator.

## Printer Error Messages

The console supports the use of a serial printer to log decoded ANI information as well as access to other diagnostic data. If the printer is enabled through the CARD Suite software and the console detects and error, PRINTER ERROR is displayed on the bottom line of the information window unless the printer error message is disabled. This is useful to detect when the printer has lost power or is out of paper.

To disable or enable the printer error, enter the printer error screen. The console displays the current setting as shown below.

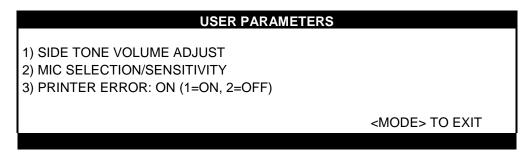


Figure 26. Printer Error Message Enable

# Service Diagnostics

The Service Diagnostics mode is used in servicing the unit and should only be used by a service technician. If you enter this mode, press the MODE button to return to the console main diagnostic menu.

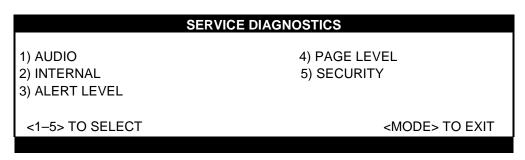


Figure 27. Service Diagnostics Menu

# Audio Diagnostic

When 1 is pressed from the Service Diagnostics menu and the correct password has been entered, the audio/communication test selections are shown. These tests are described below.

#### Test 1 - Communications Test

This test exercises communication between the console's microcomputers. During this test, a constant 2000 Hz should be present at the selected speaker and a "gated" (that is, alternately on and then off) 2000 Hz signal should be present at the unselected speaker.

Also during the test, the information window shows three numeric fields that indicate communication status between the microcomputers. The third numeric field indicates communication errors and should remain 00 as long as the test is running.

If the correct signals are not heard at the speakers or the third numeric field does not show 00, service is required to correct the problem.

## Test 2 – Audio Loop Test

Before running this test, any external connections that configure the console for 2-wire operation should be removed. Test 2 allows testing the wire line input and output audio paths for any channel. To execute this test, place different audio sources on the receive wire line connections for each channel to be tested. The output on each of the console's channels should be the sum of these audio sources.

For example, if 1000 Hz is placed on the receive wire line connections for channel 1 and 2000 Hz is placed on the receive wire line connections for channel 12, then a signal that is the sum of the 1000 Hz and 2000 Hz signals should be present on the transmit wire line connections on every channel.

If the audio loop test fails, check the connection between the channel I/O pins and the slave board. If these connections are in order, then the slave board should be replaced.

**NOTE:** For proper operation, the slave must be configured as a 4-wire using JU602, JU606, JU610, and JU614.

## Test 3 – Output Adjust

## NOTE: Use this test to adjust the overall line output (transmit) level for each channel.

Test 3 allows setting the level of high level guard tone output on the console's wire lines. During this test, 2000 Hz is output on each channel. Pressing a channel's VOL Up/Down buttons allows increasing or decreasing the level of the tone output on that channel.

When the output level on each channel matches the desired level of high level guard tone (usually +2 dBm), press MODE to exit the Audio Diagnostics menu. Then, you are prompted to save the output levels just selected. To save these levels, press 1; to abandon changes and exit, press 2.

## Test 4 – Gain Stage Test

This test allows verifying that the output gain control circuitry for each channel is working properly. Upon entry into this test, 2000 Hz at the highest output level (approximately +10 dBm) is placed on each channel's wire line. Then, every 4 seconds, the level of this tone is decreased by 6 dB until it reaches the lowest level changes back to the highest setting, and the test begins again. If this test fails, the slave board should be replaced.

# Test 5 – Input Level Adjust

# NOTE: Use this test to adjust for the proper line input (receive) level for each channel.

This mode allows the expected input level for each channel to be set to control the non-compressed level of the each receive audio compressor. If the receive audio for a channel is expected to be -12 dB, the level for that channel should be set to -12 dB. The MCU adds this amount of gain to the channel in order to achieve the optimum internal operating audio level. During compression, this gain is reduced to keep the receive audio at a nominal level. When the audio is no longer above the compression threshold, the MCU releases the compressor back to the original setting. The range is 0 dB to -24 dB, in 6 dB steps. Press MODE to exit this test.

## Internal Diagnostics

Internal diagnostics are used to ensure the proper function of certain aspects of the MCU. Certain internal tests may be performed to test the operation of a console feature or to troubleshoot a problem. For certain tests it is advised to disconnect the MCU from any landlines or other devices before performing the test.

# 1 - Supervisory

This test allows the optional supervisory board to be tested. The Supervisory test exercises supervisory control on each channel.

#### 2 - Phone

This test of the optional phone-patch board allows audio to be routed to and from the phone patch board and to verify the I/O port of the external phone interface.

## 3 - DC

This test allows the optional dc boards and channels to be tested. The channel positions for dc boards and the current output on each board can be tested.

CAUTION ! The MCU can generate in excess of 160 V dc at 15 mA on the line outputs during this test and maintains this voltage after the test during a no-load situation. Care should be taken to ensure that contact is not made with the line out connections of the MCU during or several minutes after executing this test.

#### 4 - RS-232

This test allows the RS-232 printer/programming port to be tested. The transmit and receive paths of the RS-232 are checked as well as the transmit and data paths of the RS-232 cable. This is done by shorting transmit and data at pins 10 and 11. For this test, the TX and RX pins of the RS-232 port must be connected.

**NOTE:** This diagnostic does not test the communications between the MCU and the PC. The communications between the MCU and the PC are tested automatically during operation. A failure in the communications between the MCU and the PC is automatically detected and reported to the console operator via the PC monitor.

## 5 - I/O Pins

This test allows the general purpose and encode in/out pins of the RS-232 port to be tested.

# 6 - E&M

This test allows the optional E&M board to be tested. The E&M board exercises the M lead outputs and reads the E lead inputs for each channel present.

# 7 - Memory

This test allows CARD Suite parameters in hexadecimal form to be examined in the information window.

**NOTE:** If any values in this window are modified, they are immediately saved and could affect the proper operation of this unit.

#### Alert Level

When 3 is selected from the Service Diagnostic menu, and the correct password had been entered, the Alert Tone Level may be adjusted. The alert tone level is adjusted by using the scroll keys to increase or decrease the tone level. The available adjustment levels are –15 dB to 0 dB in –3 dB increments.

# Page Level

When 4 is selected from the Service Diagnostic Menu, and the correct password had been entered, the Page Tone Level may be adjusted. The page tone level is adjusted by using the scroll keys to increase or decrease the tone level. The available adjustment levels are -15 dB to 0 dB in -3 dB increments.

## Security

When 5 is selected from the Service Diagnostic Menu, you are prompted to select the desired security level using the numeric keypad. No security is useful during initial set-up and installation so the password is not required while adjusting line levels and other levels. The highest security level provides complete restriction to the console diagnostics and user adjustments.

# Start-Up Display

Boot-Up Error Code Definitions

The following error codes are displayed automatically upon boot-up:

Master - 00

If anything other than 00 is displayed for the master error, contact GAI-Tronics field service.

Slave - 00 00 00

00 = OK

01 =Slave not present

02 =Slave malfunction

04 =Slave malfunction

06 =Slave malfunction

80 =Slave malfunction

Options Code Definitions

Any options that are installed are identified by the option codes in the information window. They are as follows:

• ENC = Paging Encode

• SLT = STAT-ALERT (MDC1200)

• PMC = Positive Mode Control

• DEC = DTMF Decode

• SUP = Supervisory Control

• CTI = Telephone Interface (Direct)

• MLS = Multi-Line Select

• MFQ = Multi-Frequency

CDC = DC Option

• E&M = E&M Option

• CTH = Full Duplex Phone Board (External Interface)

CARD Suite Software Version

Version x.x.x: The CARD Suite version that programmed the console.

Firmware Version - Host - DSP - Display CPK

Firmware Version: NAVXX HNAVXX MASTXX

The ICP9000 Navigator contains several software and hardware enabled options. Each software option can be enabled or disabled using the CARD Suite Software so that the feature is not present in the console during use. Refer to the CARD Suite software on-line help for more information.

Hardware options are automatically enabled when the hardware is installed in the MCU. However, the option may have to be enabled and configured using the CARD Suite Software prior to use. Refer to the CARD Suite software on-line help for more information.

# DTMF Decode

The DTMF decode feature adds automatic number identification (ANI) capability for systems using DTMF (dual tone multi-frequency) signaling. DTMF Decode must be enabled and programmed for your system using the CARD Suite Software. For details refer to the online help in the CARD Suite Software application.

# 16-Frequency Control

This standard feature allows up to 16 frequencies with individual aliases to be programmed for each channel of the ICP9000 Navigator. By default, the console is configured with one active frequency. To enable more frequencies, the CARD Suite Software must be used.

Using the CARD Suite Software, each channel can be configured to use 1 to 16 frequencies per channel. If less than four frequencies are enabled for a channel, the F1–F4 keys function as individual frequency select buttons on that channel. If, however, five or more frequencies are enabled for a channel, the F1–F4 keys assume the function of SELECT, UP, HOME and DOWN for that channel. Refer to the ICP9000 Navigator Series Console Operator's Manual, available in the XAC2000A Navigator Software, for complete user instructions.

# Paging Encode

The paging encode feature adds support for DTMF, 2-Tone sequential, Plectron, 5/6 Tone, 1500, 2805 and immediate DTMF paging operation. Each paging type and the parameters for each must be configured using the CARD Suite Software. Refer to the "Paging" section of this manual, and the ICP9000 Navigator Series Console Operator's Manual (available in the XAC2000A Navigator Software) for paging encode, and the on-line help in the CARD Suite Software for details of configuration and operation.

# Positive Mode Control/Secure

The Positive Mode Control feature is used to control a secure-equipped base station. In this modified tone-control scheme, there are two function tones present in any tone sequence that causes the radio to transmit. Immediately following the high level guard tone, there is a coded/clear function tone that instructs the radio equipment whether or not voice audio is to be encrypted. The normal transmit function tone follows the coded/clear function tone.

Up to four Console Interface Units (CIUs) can be connected to and controlled by the ICP9000 Navigator MCU through the I/O pins of the RS-232 & I/O. These pins are assigned automatically to channels that have secure operation enabled via the CARD Suite Software.

The assignment is made in the order of the channels programmed: That is, the first secure channel from channel 1 to 12 will have I/O pins 7 and 12 assigned, the second secure channel will have I/O pins 8 and 15 assigned to it. This continues until all four pairs of CIU I/O connections have been used. Any other secure channels are not assigned I/O pins. Refer to Table 14 for pinout information in connecting the CIU to the MCU. Refer to Table 14 for pinout information in connecting the CIU to the MCU.

Table 13. CIU Pin Connection

Pin No.	Pin Function	Description	
P912-8	Clear PTT	Input to CIU instructs either a clear/coded signal to be sent.	
P912-11	RCV DVP	Output from CIU indicates receive audio was decrypted.	

Table 14. RS-232 & I/O – DB15 Male Connector

Pin No.	Pin Function	Asserted State
1	Encode control IN 4	Indicates that receive audio on CIU 4 is coded
2	Encode control IN 3	Indicates that receive audio on CIU 3 is coded
3	Encode control OUT 3	Instructs CIU 3 to transmit in the clear mode
4	Encode control OUT 4	Instructs CIU 4 to transmit in the clear mode
5	General Purpose I/O 2	
6	General Purpose I/O 1	
7	Encode control OUT 1	Instructs CIU 1 to transmit in the clear mode
8	Encode control OUT 2	Instructs CIU 2 to transmit in the clear mode
12	Encode control IN 1	Indicates that receive audio on CIU 1 is coded
15	Encode control IN 2	Indicates that receive audio on CIU 2 is coded

# Printer Interface

The Printer feature, when enabled through the CARD Suite Software, allows a printed log of receive DTMF decode and signaling information to be captured. Optionally, an application such as Windows HyperTeminal may be used on the Navigator PC to capture this data.

NOTE ! The printer feature requires the use of a serial printer. A parallel printer output is not available.

#### Installation

- 1. Use the CARD Suite Software application to configure the console. The Printer Installed selection (Console Parameters tab) must be enabled. Select the desired Printer Incoming Messages and Printer Outgoing Messages on the Digital Signaling Console Parameters tab.
- 2. After programming has been completed, disconnect the programming cable from the RS-232 port.
- 3. Attach a customer-provided 25-pin serial interface (DB25) from the printer interface cable to the printer and the 15-pin interface to the RS-232 & I/O connector on the MCU. Secure the plug screws on each interface. Refer to the printer's instruction manual for information concerning printer use.

Pin		Connect to:	
Description	Navigator	DB25 (Printer)	DB9 (PC)
Ground	9	7	5
TX Data	10	3	2
RX Data	11	2	3
DSR	13	11	4
DTR	14	6	6

Table 15.

The following cables are available:

- Model XCP0170A connects from the MCU's RS-232 and I/O connector to the PC's RS-232 port (DB9). This cable is also used to program the MCU with the CARD Suite Software application.
- Model CP-SPTR-CBL this is a serial printer cable that connects from the MCU's RS-232 and I/O connector to the printer's 25-pin serial port.

# Logging Recorder Output Module

This standard feature consists of an additional board that is installed in the ICP9000 Navigator MCU. This feature adds a logging recorder output that provides a line-level sum of the transmit mic audio, paging tones, receive audio, parallel console audio, and all signaling. This 600-ohm balanced output should be connected to a suitable logging recorder to record all audio activity taking place on the console. Refer to Figure 3 in this manual for the Logging Output connector location on the rear panel.

**NOTE:** The signaling control/module and the logging recorder output module are mutually exclusive. If signaling control is required, the logging recorder module must be removed because they both occupy the same board location. These two features cannot co-exist.

# DC Control CP0010/XCP0010A

This option provides standard dc control currents on a per channel basis. Its operation requires the installation of one CDC card for each dc-controlled channel.

## Installation/Relocation



Warning: Observe precautions for handling electrostatic sensitive devices.

- 1. Disconnect power from the ICP9000 Navigator MCU.
- 2. Remove the ten screws securing the side cover panel and gently lift the cover. See Figure 28 below.

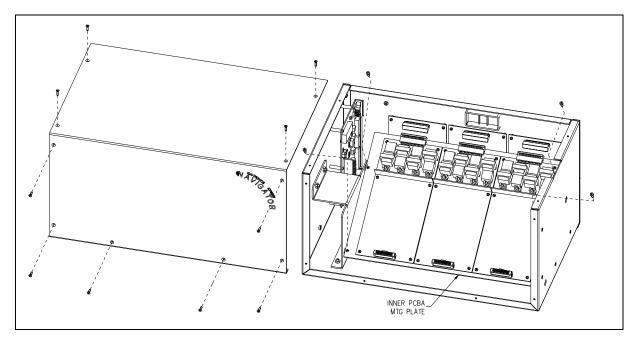


Figure 28.

3. Disconnect all plugs attached to the inner slave board mounting plate. See Figure 28. Then remove the four screws attaching the mounting plate to the main enclosure. This allows you to remove the mounting plate.

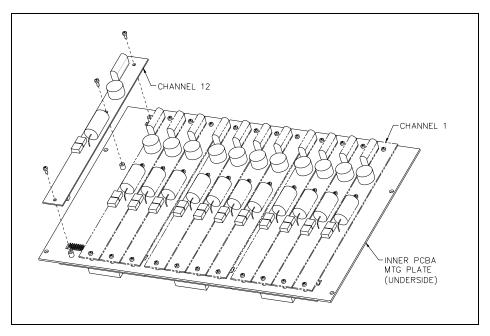


Figure 29.

- 4. Remove the bypass shorting jumper(s) (JU620 or JU621 or JU622 or JU623) associated with the channel(s) being modified to dc.
- 5. Mount the XCP0010A DC Control Option CDC board to the appropriate slave board (1, 2, or 3) and channel (1, 2, 3, or 4 for each board). The CDC board must be mounted on the bottom side of the slave panel, engaging the P62x and JU62x headers on the CSD PCBA.
- 6. Fasten the CDC board to the inner PCBA mounting plate using the three supplied #4-40 screws. See Figure 29.
- 7. After the PCBAs have been properly mounted, you may reassemble the MCU by reversing the disassembly procedure. Verify that all CSD-to-main board ribbon cables are properly positioned into their protective guides and connected to their respective main board connectors as follows:

Channel Main Board Connector

1-4 P1

5-8 P2

9-12 P3

Table 16. Main Board-to-CSD Slave Board Connectors

**NOTE:** The XCP0010A DC Control Option has been factory-calibrated to provide the standard control currents and does not normally require field adjustment.

10. Reconnect power to the ICP9000 Navigator MCU.

After the MCU has been reassembled, it is necessary to program the MCU. Using the CARD Suite software, edit the channel parameters accordingly.

## 4-Channel E&M Control CP0040/XCP0040A

The 4-Channel E&M Control Option consists of an additional board that must be installed into the required supervisor option CP0050/XCP0050A of the MCU. This option adds E&M control in groups of four channels, up to 12 channels, to the console.

In addition to the transmit and receive audio lines, E&M control uses two pairs of leads, M-lead pair and E-Lead pair, to provide control between the console and the base station. The connection to the transmitter should include the transmitter's M-lead input and the transmitter's common (positive or negative ground). Polarity of the M-lead pair is not important as each M-lead pair is implemented with a solid-state relay which provides a contact closure between the pair and provides up to  $4000 \, V_{RMS}$  isolation between the console and the transmitter. The M-lead can switch up to  $350 \, V$  dc at  $130 \, mA$  continuous.

The E-lead connection to the receiver should include the receiver's E-lead output and the receiver's common (positive or negative ground). The console's E-lead is asserted when an approximate 0.6 V dc or greater differential is applied across the E-lead pair. Polarity of the E-Lead pair is not important as the E-lead is implemented using a bi-directional optocoupler providing  $5000 \text{ V}_{RMS}$  isolation. Each E-lead input can tolerate up to 50 V differential across the input pair.

If supervisor control of parallel consoles is required, the E&M output lines from those consoles should be plugged directly into the CONSOLE connection of the E&M supervisor option. This ensures that parallel consoles are not able to transmit on supervised channels.

To ensure that transmit audio from parallel consoles is also supervised, the landline audio connections from the console to be supervised should be connected to the FROM PARALLEL CONSOLE on the E&M supervisor option as well. The supervisor M-lead input is also implemented using a solid state relay that maintains the necessary isolation.

Refer to the CARD Suite Software for details on configuring E&M control and supervisor control when installing this option. Refer to Table 17 for the pinout of the E&M connectors as seen in Figure 31.

Channel	M-Lead	E-Lead
1	6 & 5	16 & 15
2	8 & 7	14 & 13
3	10 & 9	4 & 3
4	12 & 11	2 & 1

Table 17. Radio E& M Connections

The mating connector for the E&M connection is the same style as used to mate with a Motorola GM300 radio. The AMP Part No. is 104422-1 and should be available through most radio dealers.

# Supervisory Control CP0050/XCP0050A

The Supervisory Control option provides the ability to override parallel consoles on selected channel(s) to comply with FCC regulations. The unit mounts as a "bustle-back" on the rear panel of the console. Refer to the ICP9000 Navigator Series Console Operator's Manual, available in the Help menu of the XAC2000A Navigator Software, for user instructions for the supervisory control.

# Direct Enhanced Full Duplex Phone Interface CP0070 (Option Code CTI)

The Direct Enhanced Phone Interface option consists of an optional telephone interface board. It adds a PSTN phone interface, inbound and outbound phone calling capability, phone patch and radio patch features to the ICP9000 Navigator.

# Ring Detect Sensitivity

Jumper J400 is provided to allow operation under a wide range of ring voltages. It provides two ring sensitivities:

- JU400 IN (default) 70 V ac ring voltage
- JU400 OUT (parked) 25 V ac ring voltage

Refer to the ICP9000 Navigator Series Console Operator's Manual, Pub. 43004-025, available in the XAC2000A Navigator Software, for complete user instructions.

# External Enhanced Full Duplex Phone Interface CP0060 (Option Code CTH)

This optional interface includes a telephone interface board. It allows connection to an external telephone unit, such as a 911 phone, and adds inbound phone call capability, phone patch, and radio patch. Refer to Table 18 for the pin description of the external phone interface connector.

Table 18. External Phone Interface Connector Pin Description

J400 Pin #*	Description
1	Off-Hook Sense
2	Ring Mute Contact Closure
3	Handset TX Audio
4	Handset RX Audio
5	Handset RX Audio
6	Handset TX Audio
7	Ring Mute Contact Closure
8	Off-Hook Sense

^{*}looking into connector, pin 1 is on the left

To activate the off-hook sense, pin 1 (or pin 8) should be connected to a 3–12 V dc source. When pin 8 (or pin 1) is grounded, the off-hook sense is activated. When activated, the console either automatically takes the phone off-hook (if possible) or provides a ringing indication that an off-hook request is being made. Refer to the ICP9000 Navigator Series Console Operator's Manual, Pub. 43004-025, for user instructions for the External Phone Interface option.

The ring mute provides a closure across pins 2 and 7 to deactivate an external ringer when the phone is accessed.

# 25-Pair Telco Interface XCP0030A

The Telco Interface Kit adapts the DB25 rear panel connectors to a single 50-pin standard connector USOCK designated RJ27X. The unit mounts on the rear panel of the ICP9000 Navigator MCU and plugs into the three DB25 connectors, P40 (a) (b) (c). The Model XCP0030A 25-Pair Telco Interface Kit includes the following components:

Qty	Description	
1	Telco Interface Adapter	
2	6-32 × 1.625 screws	

## Installation

# Rear Panel Mounting

1. Disconnect the power from the ICP9000 Navigator MCU and remove all attached cables from the rear cover. Remove stand-offs.

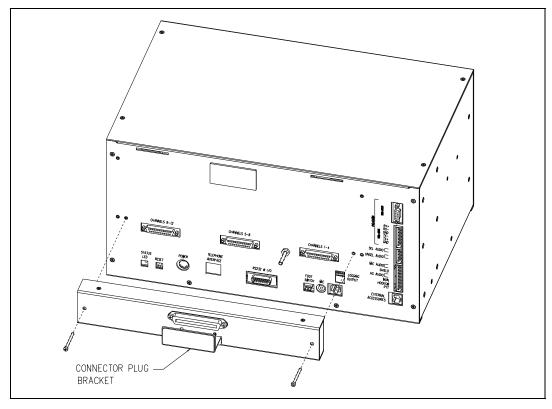


Figure 30.

- 2. Mount the Telco Interface to the rear of the MCU. Refer to Figure 30. Position the Telco Interface so that the three DB25 connector plugs line up with the DB25 connector receptacles on the rear panel.
- 3. Secure the Telco Interface with the supplied #6-32 screws shown in Figure 30, tightening them until the Telco unit is snug against the rear panel.
- 4. Plug one end of a standard RJ27X connector into the XCP0030A receptacle and terminate the other end to an applicable punch block. Mount the connector plug bracket over the 50-pin connector and secure with two screws. The bracket secures the connector to the Telco interface.
- 5. Reattach all other cables and reconnect the power.

## Supervisory Mounting

- 1. Disconnect the power from the ICP9000 Navigator MCU and remove all attached cables from the rear cover. Remove the stand-offs.
- 2. Mount the Telco Interface (where applicable) to the Supervisory unit on the rear of the console. Refer to Figure 31. Position the Telco Interface so that the three DB25 connector plugs line up with the DB25 connector receptacles on the rear panel.
- 3. Secure the Telco Interface with the supplied #6-32 screws shown in Figure 31, tightening them until the unit is snug against the rear panel.
- 4. Reattach all cables and reconnect the power.

**NOTE:** The Supervisory unit input connectors and output connectors can each have a separate Telco Interface unit attached.

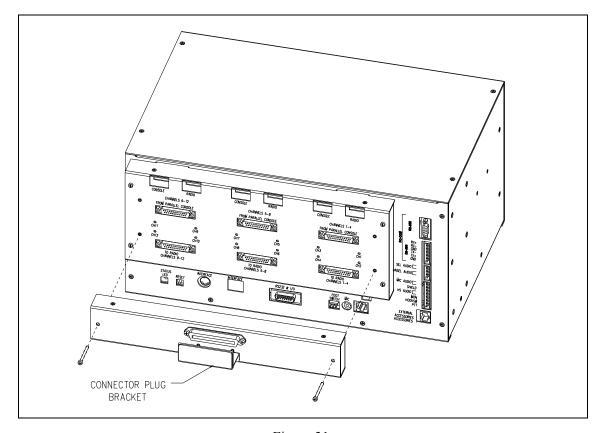


Figure 31.

Table 19. RJ27X Telco Interface Pin Connections

Pair # (Pin #)	Pin Function (Pin #) (for dc pos, neg)	Pair # (Pin #)	Pin Function (Pin #) (for dc pos, neg)
1 (1, 26)	TX 1 (14, 15)	13 (13, 38)	TX 7 (8, 9)
2 (2, 27)	RX 1 (1, 2)	14 (14, 39)	RX 7 (10, 11)
3 (3, 29)	TX 2 (3, 4)	15 (15, 40)	TX 8 (12, 13)
4 (4, 29)	RX 2 (5, 6)	16 (16, 41)	RX 8 (24, 25)
5 (5, 30)	TX 3 (8, 9)	17 (17, 42)	TX 9 (14, 15)
6 (6, 31)	RX 3 (10, 11)	18 (18, 43)	RX 9 (1, 2)
7 (7, 32)	TX 4 (12, 13)	19 (19, 44)	TX 10 (3, 4)
8 (8, 33)	RX 4 (24, 25)	20 (20, 45)	RX 10 (5, 6)
9 (9, 34)	TX 5 (14, 15)	21 (21, 46)	TX 11 (8, 9)
10 (10, 35)	RX 5 (1, 2)	22 (22, 47)	RX 11 (10, 11)
11 (11, 36)	TX 6 (3, 4)	23 (23, 48)	TX 12 (12, 13)
12 (12, 37)	RX 6 (5, 6)	24 (24, 49)	RX 12 (24, 25)

# Battery Revert XCP0080A

The standard battery revert feature consists of several components located on the main board of the ICP9000 Navigator MCU. In order to provide for battery back-up, a secondary power source capable of providing the necessary power for the MCU must be connected to pins 2 (+) and pins 1 or 4 (-) of the main power connector, P5, of the MCU. Refer to Table 4 for details.

# Audio Accessory Box XAAB002A

The Model XAAB002A Audio Accessory Box allows the Navigator MCU to be mounted remotely from the operator position. It provides plug-in connection ports for footswitch, headset, desk microphone, and telephone accessories. See XAAB002A Installation and Operation Manual, Pub. 43004-026 for product specifics.

# MDC1200 STAT-ALERT Signaling CP0650/TDN9413A

The ICP9000 Navigator's MDC1200 Stat-Alert Signaling option supports encode and decode of MDC1200 data. To access the signaling screen, press the SIGNALING button located in the Navigator toolbar. The console enters signaling mode and opens the Signaling window as shown below.



Figure 32.

RapidCall buttons on the ICP9000 Navigator are: Call Alert, Select Call, Radio Ck, Short Call Alert, Radio Disable, Radio Enable and EMR Reset.

Call Alert and Short Call Alert are used to alert mobile operators away from their vehicles to call the console operator. When a mobile radio receives a Call Alert, it will generate alert tones until the mobile operator manually shuts them off or transmits.

Radio Check allows the console operator to determine if a mobile radio is operational or within range. The mobile radio will return an acknowledgement that it received the Radio Check.

Radio Disable prevents radio use should a mobile radio be lost or stolen. An appropriately equipped mobile radio that receives a Radio Disable message (specifically directed to that radio) will become inoperative. Radio Enable re-enables a disabled mobile radio.

Select Call allows an individual ID or group to be called without disturbing other units. Select Call is essentially a RapidCall paging feature. The receiving mobile will generate alert beeps prior to unmuting its speaker.

All call types available in the Navigator, with the exception of Select Call, require an acknowledgement from the destination radio unless the destination ID is a group ID or contains a wildcard digit. Most field units can be programmed with a unique ID as well as a group ID to allow for addressing a number of units as a group. Unique ID's range from "0001" to "DEEE". Note that "0000" is not a valid ID. A group ID is any ID with the number 'E' or '*' as the fourth digit and can range from "E001" to "EEEE". For example, the ID "E001" or "*001" is a group ID while "0E01" or "0*01" is not. A wildcard ID is any ID containing an 'F' or '#' in any location. Some examples of a wildcard ID are "#001", "0F01" and "####". A wildcard ID matches any number. Therefore, a wildcard ID of "000#" matches any ID from "0001" to "000E". Note that the use of wildcards in the fourth position such as "#001" will not match a group ID of "E001".

The Navigator supports the printing or logging of RapidCall traffic. Upon receipt of any call type and for clearing of Emergency Alerts, a printer log entry is made. Using CARD Suite, the printing of each type of call, incoming and outgoing, can be enabled and disabled.

RapidCall signaling may be transmitted on a selected channel or on a **CARD Suite**-assigned channel. Note that PTT-ID transmissions may be enabled or disabled on each channel and PTT-ID transmissions occur on any channel in which PTT-ID transmission is enabled.

## RapidCall Buttons

#### **Call Alert**

When the CALL ALERT button is pressed, the Signaling window changes to what is shown below.



Figure 33.

The second line of the information window flashes "*CALL ALERT*." The right side of this line shows either the ID displayed on the top line of the queue, "UNIT _ _ _ " or the last ID used. Refer to Figure 34 below.

OROLA PL-A	*CALL A	LERT*	TRANSMIT UNIT		
UNIT 0339	0339	CALL ALERT	11:04A		
UNIT 0339	0339	CALL ALERT	11:04A		
<0-9/*/#> TO ENTER ID					
<scroll down="" up=""> TO SELECT ALIAS</scroll>					
	UNIT 0339 UNIT 0339	*CALL A UNIT 0339 0339 UNIT 0339 0339 <0-9/*/#> TC	*CALL ALERT* UNIT 0339		

Figure 34. Call Alert Display

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Selecting a unit ID for transmission is accomplished in one of three ways.

- **Instant Send** If a valid unit ID or alias name is shown on the second line of the information window, the TRANSMIT button may be pressed to immediately send the Call Alert to this ID.
- Manual Entry A specific mobile unit ID can be entered using the numeric keypad. The ID entered will be displayed on the second line of the information window. In case a mistake is made during digit entry, the CLEAR button can be pressed and another attempt made. When the correct ID is entered, the TRANSMIT button is pressed to send the Call Alert. If an alias is currently displayed and it is desired to enter an ID manually, the CLEAR button can be pressed to select manual entry mode.
- Alias List Entry A pre-programmed alias can be selected by using the ALIAS SELECT Up/Down buttons. When the desired alias is shown, the TRANSMIT button is pressed to send the Call Alert. In addition to using the ALIAS SELECT buttons, a quick select method is available using the letters indicated on the numeric keypad. To use this feature, the alias list entry must first be selected by pressing either ALIAS SELECT button. Using the numeric keypad, the letters indicated on each key will cause the alias beginning with that letter to be selected.

For example, pressing the '2' key, will select the first alias in the list beginning with the letter 'A'. Pressing the '2' key a second time will select the first alias beginning with the letter 'B'. Pressing the '2' key a third time will select the first alias beginning with the letter 'C'. A fourth press of the '2' key will again select the first alias beginning with the letter 'A'. If, however, there are no aliases beginning with the letter 'B', the second press of the '2' key will select the first alias beginning with the letter 'C'. Likewise, if there are no aliases beginning with the letter 'C', the third press of the '2' key will select the first alias beginning with the letter 'A'. Changing the numeric key that is pressed will cause the first letter of the key to be used to select the alias.

After selecting the unit ID, the TRANSMIT button is pressed to send the Call Alert. After pressing the TRANSMIT button, the information window shows "WAIT" and, if configured, a printer log entry is made indicating all the pertinent information associated with the Call Alert. If the destination ID is a group or wildcard ID, no acknowledgement of the Call Alert is required and, after pressing the TRANSMIT button, the Call Alert is sent and call alert mode is exited immediately.

If an acknowledgement is required and a radio response is received, the information window reads "ACKNOWLEDGED" and the acknowledgement is logged on the printer. If an acknowledgement is not received, the information window shows "RETRY #1", the Call Alert is automatically resent and a printer log entry is made indicating the retry. Call Alert is sent up to a maximum of five times; the initial check plus the four retries. If no response is received after the fifth attempt, the information window shows "NOT ACKNOWLEDGED" and a printer log is made indicating the lack of acknowledgement.

The "ACKNOWLEDGED" or "NOT ACKNOWLEDGED" message will remain on the screen until the next incoming message is received or another mode of operation is selected. At any time during the Call Alert mode, the operator may exit by pressing the Call Alert button a second time or the SIGNALING button located in the Navigator toolbar.

## **Short Call Alert**

For transmitting to older radio systems, a Short Call Alert may be used. A Short Call Alert is made by pressing the Short Call Alert button. The second line of the information window will flash "*CALL ALERT-S*." Follow the above procedure in Call Alert for selecting a unit ID and sending.

## **Radio Check**

When the RADIO CK button is pressed, the Signaling window changes to that shown in Figure 33, but with the RADIO CK button depressed and lit. The second line of the information window flashes "Radio Check." The right side of this line shows either the ID displayed on the top line of the queue, "Unit _____" or the last ID used. Refer to Figure 35. Selecting a unit ID for transmission is accomplished in one of the three ways discussed previously in the "Call Alert" section. However, since this call type is designed to determine if a particular radio is within range, group and wildcard ID's are not permitted.

After pressing the TRANSMIT button, Radio Check behaves in the same fashion as Call Alert.

MOT	TOROLA PL-A	TRANSMIT		
	*RADIO CHECK*		UNIT 0 3 3 9	
1/2	UNIT 0339	0339	CALL ALERT	11:04A
2/2	UNIT 0339	0339	CALL ALERT	11:04A
		<0-9/*/#	> TO ENTER ID	
<scroll down="" up=""> TO SELECT ALIAS</scroll>				
	<sc< th=""><th>ROLL UP/DO</th><th>DWN&gt; TO SELECT A</th><th>LIAS</th></sc<>	ROLL UP/DO	DWN> TO SELECT A	LIAS

Figure 35. Radio Check Display

## Radio Enable/Radio Disable

Radio Enable and Radio Disable are activated by pressing the RADIO ENABLE or RADIO DISABLE button. As a safeguard against accidental enabling or disabling of a radio, a window will be displayed upon pressing the button, asking the operator to confirm that they wish to enable or disable a radio. If the operator selects 'Yes', the second line of the information window flashes "*RADIO ENABLE*" or "*RADIO DISABLE*." Depending on how the console has been configured using CARD Suite, the right side of this line may show either the ID from the displayed queue entry or "UNIT _____". Refer to Figure 36 and Figure 37.

Selecting a unit ID for transmission is accomplished in one of the three ways discussed previously in the "Call Alert" section. However, since this call type must be used with care, group and wildcard ID's are not permitted.

After selecting a unit ID and pressing the TRANSMIT button, Radio Enable and Radio Disable behave in the same fashion as Call Alert. However, the acknowledgement for a Radio Enable and Radio Disable differ from other call types. Instead of simply seeing that the call was acknowledged in the information window, the addressed radio will respond with an inbound Radio Enable or Radio Disable message. This inbound acknowledgement will be stacked in the queue as any other call as "RAD ENABL" or "RAD DSABL" and a printer log of the incoming message will be made.

MOT	OROLA PL-A			TRANSMIT		
		*RADIO	ENABLE*	UNIT		
1/2	UNIT 0339	0339	CALL ALERT	11:04A		
2/2	UNIT 0339	0339	CALL ALERT	11:04A		
	<0-9/*/#> TO ENTER ID					
	<scroll down="" up=""> TO SELECT ALIAS</scroll>					
	10011	022 01 /201111	7 10 022201 7121710			

Figure 36. Radio Enable Display

MOTOROLA PL-A				TRANSMIT		
		*RADIO	UNIT			
1/2	UNIT 0339	0339	CALL ALERT	11:04A		
2/2	UNIT 0339	0339	CALL ALERT	11:04A		
	<0-9/*/#> TO ENTER ID					
	<scroll down="" up=""> TO SELECT ALIAS</scroll>					

Figure 37. Radio Disable Display

#### Select Call

When the SELECT CALL button is pressed, the second line of the information window flashes "*SELECT CALL*." The border indicator of the SELECT CALL button flashes indicating that an ID may now be selected. The right side of this line shows either the most recently received ID in the queue, "UNIT ____ " or the last ID used. Refer to Figure 38. Selecting a unit ID for transmission is accomplished in one of the three ways discussed previously in the "Call Alert" section.

After selecting the unit ID, the TRANSMIT button is pressed to send the Select Call. Upon pressing the TRANSMIT button, the border indicator of the SELECT CALL button will light steady, the information window will show "WAIT" and a printer log will be made. When the top right of the information window shows "TALK NOW", the operator may begin speaking. Select Call does not require an acknowledgement even when a unique ID is used.

After releasing the TRANSMIT button, the ID can no longer be changed. Transmissions can continue to be made to the same ID by pressing the TRANSMIT button again. Each transmission will generate a new printer log entry. To change the ID, the operator must exit and reenter Select Call mode.

MOT	OROLA PL-A	*SELEC	T CALL*	TRANSMIT UNIT
1/2	UNIT 0339	0339	CALL ALERT	11:04A
2/2	UNIT 0339	0339	CALL ALERT	11:04A
	<scr(< th=""><th>&lt;0-9/*/#&gt; TC OLL UP/DOWN:</th><th>ENTER ID &gt; TO SELECT ALIAS</th><th>3</th></scr(<>	<0-9/*/#> TC OLL UP/DOWN:	ENTER ID > TO SELECT ALIAS	3

Figure 38. Select Call Display

Receiving RapidCall Transmissions

## PTT and Post PTT

When a PTT or Post PTT ID call is received, the queue position, caller's alias name (if programmed), unit ID, call type and call time are displayed on the screen. A PTT call will be displayed as "PTT ID" while a Post PTT call will be displayed a "P-PTT ID." Upon receipt of this call, a printer log entry will be made with the pertinent information. A maximum of 15 entries can be stored in the queue. This includes RapidCall entries and DTMF Decode entries if the option is available. Emergency Alerts will take precedence over all other call types when stored in the queue. Use the Up/Down buttons located to the right of the information window to scroll through the queue. To remove a particular queue entry, use the Up/Down buttons to place the entry on the top line of the queue in the information window and press the DEL button located next to the information window. Note that Emergency Alerts may require clearing before they can be removed from the queue.

# **Emergency Alert**

When an Emergency Alert is received and the console is programmed to acknowledge emergency calls, an acknowledgement is automatically sent back to the transmitting unit. Upon receipt of the Emergency Alert, a printer log entry is made. The console will flash the alias name (if programmed), unit ID, "EMERGENCY", and a steady alert tone will be generated. In addition, the queue will be popped to the top so that the Emergency Call is now visible in the information window.

Pressing the EMR RESET button will silence the alert tone and the queued emergency will stop flashing. A printer log entry will be made indicating the time that the Emergency Alert was cleared by the operator. To remove the Emergency Alert from the queue, press the DEL button. Attempting to remove a flashing Emergency Alert from the queue using the DEL button will generate an error beep. The Emergency Alert must first be cleared by the operator using the EMR RESET button.

Non-emergency calls will be placed in the queue below any Emergency Alert. An incoming Emergency Alert will always be placed at the top of the queue and be given the highest priority. When the EMR RESET button is pressed, the Emergency Alert at the top of the queue will be lowered in priority and placed below any other, flashing Emergency Alerts. When the EMR RESET button is pressed for the next Emergency Alert at the top of the queue, it will be lowered in priority and placed below any other flashing Emergency Alerts, and so on. Emergency Alerts will always be shown at the top of the queue until they are removed from the queue by properly placing them on the top line of the queue in the information window and pressing the DEL button.

## **Call Alert**

When a Call Alert is received, the queue position, the transmitting unit's alias name (if programmed), unit ID and the call time will be displayed in the queue with flashing "CALL ALERT". If configured, a printer log entry will also be made. A series of four alert beeps, every 10 seconds, will be heard by the operator indicating an unattended Call Alert has been received. Upon pressing any button, the alert beeps will cease and "CALL ALERT" will cease flashing.

Ensuing calls will be stacked while the Call Alert is displayed, except an Emergency Alert, which will override a Call Alert. If a Call Alert is received during an Emergency Alert, the Call Alert will be stacked in the queue below the Emergency Alert. When all Emergency Alerts have been cleared, the Call Alert tone will sound indicating an unattended Call Alert has been received. As soon as any button is pressed, however, the alert tone will stop.

## **Short Call Alert**

When receiving a Short Call Alert, there is limited information available. The call will be placed in the queue as any other call and "SHORT CAL ALERT" along with the time the call was received will be displayed. A printer log entry will also be made if configured to do so. Received Short Call Alerts behave similarly to received Call Alerts.

## **Selective Call**

When a Selective Call is received, two alert beeps will be heard once. The queued item will read "SLCT CALL" and the queue position, transmitting unit's alias name, and unit ID will be displayed. In addition, a printer log entry will be made if configured to do so.

# Types of Paging

The ICP9000 Navigator supports the following types of paging: DTMF, 2-Tone, Plectron 5/6-Tone, 1500, 2805, and Immediate DTMF. The CARD Suite Software application is used to set the parameters for these paging types.

**NOTE:** In many applications below 800 MHz, the maximum allowable signaling time, as prescribed by FCC regulations, is 3 seconds and only signal once. Therefore, be sure that regulations applying to this system are not violated before programming the tone length values that would cause the console to signal for more than the allowed time.

It may be necessary to program the Page PTT (push-to-talk) function tone frequency and the pretime value for these paging modes. If the Page PTT frequency for a particular channel is disabled, the function tone used when paging (on that channel) will be the same tone used during a normal transmission.

The PTT pretime compensates for delay in the system that may inadvertently cut off part of the paging tones. The pretime value is the amount of time in milliseconds (ms) before paging tones begin.

# 2-Tone Paging

The 2-Tone paging format requires a 3-digit prefix or capcode. This capcode and the selected code plan determine what paging tone frequencies are transmitted. The console can be programmed to automatically insert some or all of these digits.

Refer to the example provided below, and to Table 20 and Table 21 to assist you in determining the capcodes you will need.

## 2-Tone Paging - Example 1

Suppose the number of 2-Tone keypad digits accepted from the user on the selected channel is 2, and Code Plan R has been selected. The 8-second group call has been selected and the preset 2-Tone digit is 7. Also, the A tone length is set to 1 second and the B tone length is set to 3 seconds.

If the console operator entered the digits 43 and pressed the TRANSMIT button, the console would generate 1251.4 Hz for one second followed by 669.9 Hz for three seconds. These tone frequencies are located on Table 21 according to the following procedure.

- 1. Locate the chosen code plan (R in this example) on Table 20.
- 2. From the same chart, locate the most significant digit (MSD) of the 2-Tone prefix (7 in this example).
- 3. Next, determine the 2-digit number that appears at the intersection of the code plan row and the MSD column (62 in this example).

- 4. The first digit of this number (6 in this example) corresponds to a number under the Group # heading on Table 21, and indicates which row of frequencies on Table 21 will be used for the A tone. In this example, the A tone number entered by the console operator is 4, which corresponds to 1251.4 Hz.
- 5. The second digit of the number from chart B (2 in this example) also corresponds to a number under Table 21 Group #, and indicates which row of frequencies on Table 21 will be used for the B tone. In this example, the B tone number entered by the console operator is 3, which corresponds to 669.9 Hz.

The previous example involves the console operator being required to enter two digits from the keypad (programming the number of 2-Tone digits accepted from the user on the selected channel to 2).

However, if all three digits were required from the console operator (programming the number of 2-Tone digits accepted from the user on the selected channel to 3), the procedure for finding the frequencies from Table 21 would be the same except that the most significant digit of the prefix would be the first digit entered from the keypad.

If no digits were required from the operator (programming the number of 2-Tone digits accepted from the user on the selected channel to 0) both the A and B tone frequencies would be predetermined through programming and the same tone sequence would be sent every time a 2-Tone page is generated on this particular channel.

# Group Call

A group call occurs when both tones of a 2-Tone paging sequence are the same frequency. If the console is programmed to allow 8 second group calls on a particular channel, then whenever a paging sequence is generated that consists of two tones of the same frequency, the page consists of an 8 second burst of that tone frequency.

However, 8 second group calls do not apply when the GE code plan has been selected. In the GE system, a "diagonal" tone of 742.5 Hz is inserted in place of the first tone if that tone is the same as the second tone.

## Example 2

Suppose the number of 2-Tone keypad digits accepted from the user on the selected channel is 2 and the GE code plan has been selected. The preset 2-Tone digit is 4.

Therefore, if the operator entered 55 as the paging digits and pressed the TRANSMIT button, the console would send the 2-Tone sequence A = 742.5 Hz, B = 907.5 Hz. This would alert a pager with a GE capcode of 455.

Table 20. Code Plans

**Important Note:** The  $1^{st}$  digit indicates Chart A Group # Source for the A tone, and the  $2^{nd}$  digit indicates Chart A Group # Source for B Tone.

Code			ſ	MSD Di	git of 3	Digit C	apcode	)		
Plan	0	1	2	3	4	5	6	7	8	9
Gen Enc	42	11	22	12	44	55	21	45	54	24
Gen Enc Modified	42	11	22	33	44	55	66	DD	EE	FF
В	N/A	11	22	33	12	13	21	31	23	32
С	N/A	11	22	12	44	14	21	41	24	42
D	N/A	11	22	12	15	55	21	51	25	52
Е	N/A	11	22	12	21	16	66	61	26	62
F	N/A	11	13	33	44	31	14	41	34	43
G	N/A	11	13	33	31	55	15	51	35	52
Н	N/A	11	13	33	31	16	66	61	36	63
J	N/A	11	14	41	44	55	15	45	54	51
K	N/A	11	14	41	44	16	66	61	46	64
L	N/A	11	15	51	16	55	66	61	56	65
M	N/A	23	22	33	44	32	24	42	34	43
N	N/A	23	22	33	32	55	25	52	35	53
Р	N/A	23	22	33	32	26	66	62	36	63
Q	N/A	24	22	42	44	55	25	45	54	52
R	N/A	24	22	42	44	26	66	62	46	64
S	N/A	25	22	52	26	55	66	62	56	65
Т	N/A	34	43	33	44	55	35	45	54	53
U	N/A	34	43	33	44	36	66	63	46	64
V	N/A	35	53	33	36	55	66	63	56	65
W	N/A	46	64	56	44	55	66	45	54	65
Υ	N/A	77	88	99	78	79	87	97	89	98
GE	AA	BA	BB	AB	CC	CA	СВ	AC	BC	N/A
SP	99	AA	BB	DD	9D	D9	AD	DA	BD	DB

Table 21. Tone Group Frequency Chart

The chart below cross-references the 2-Tone Paging Code to the frequency in Hz.

Tone Group #	0	1	2	3	4	5	6	7	8	9	Group #
1	330.5	349.0	368.5	389.0	410.8	433.7	457.9	483.5	510.5	539.0	1
2	569.1	600.9	634.5	669.9	707.3	746.8	788.5	832.5	879.0	928.1	2
3	1092.4	288.5	296.5	304.7	313.0	953.7	979.9	1006.9	1034.7	1063.2	3
4	321.7	339.6	358.6	378.6	399.8	422.1	445.7	470.5	496.8	524.6	4
5	553.9	584.8	617.4	651.9	688.3	726.8	767.4	810.2	855.5	903.2	5
6	1122.5	1153.4	1185.2	1217.8	1251.4	1285.8	1321.2	1357.6	1395.0	1433.4	6
А	358.9	398.1	441.6	489.8	543.3	602.6	668.3	741.3	822.2	912.0	7
В	371.5	412.1	457.1	507.0	562.3	623.7	691.8	767.4	851.1	944.1	8
Z	346.7	384.6	426.6	473.2	524.8	582.1	645.7	716.1	794.3	881.0	9
GE(A)	682.5	592.5	757.5	802.5	847.5	892.5	937.5	547.5	727.5	637.5	Α
GE(B)	652.5	607.5	787.5	832.5	877.5	922.5	967.5	517.5	562.5	697.5	В
GE(C)	667.5	712.5	772.5	817.5	862.5	907.5	952.5	532.5	577.5	622.5	С
Plectron	643.0	910.0	1036.0	1082.0	1130.0	1287.0	1465.0	1820.0	1985.0	2688.0	D
10	1472.9	1513.5	1555.2	1598.0	1642.0	1687.2	1733.7	1781.5	1830.5	1881.0	Е
11	1930.2	1989.0	2043.8	2094.5	2155.6	2212.2	2271.7	2334.6	2401.0	2468.2	F

## Plectron Paging

The Plectron paging feature requires a 4-digit prefix (capcode). Like 2-Tone paging, the capcode and code plan determine at what frequency the paging tones are transmitted.

Plectron paging uses the Plectron Code Plan Chart (Table 22) and Plectron Tone Group/Frequency Chart (Table 23). Refer to the example below and the tables to determine the capcodes you need.

### Plectron Paging Example

Suppose the number of Plectron keypad digits accepted from the user on the selected channel is 0 and the capcode has been programmed to 3456. The A tone length is 1 second and the B tone length is 2 seconds.

If the console operator were to press the TRANSMIT button, the console would send an A tone of 330.5 Hz for 1 second, and then a B tone of 564.7 Hz for 2 seconds.

The frequencies for the A and B tones are determined from the charts, according to the following procedure:

- 1. Locate the first two digits of the prefix (3 and 4 in this example) on Table 22.
- 2. In the column beneath this two digit number, there are two P numbers (P5 and P6 in this example) that correspond to tone groups on Table 22. Using the P number for the third digit of the prefix, determine the correct tone group from the Table 23.
- 3. Find the frequency of A tone (330.5 Hz) by locating the intersection of the tone group row with the column headed by the third prefix digit (5 in this example).
- 4. Find the frequency of the B tone is in the same manner by using the tone group for the fourth prefix digit as listed in Table 22 below.

Table 22. Plectron Paging Code Plan Chart

		Most Significant Digits-to-Tone Source																
1 st 2 (MS) Digits	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17
3 rd digit tone source	P1	P2	P1	P2	Р3	P1	Р3	P2	Р3	P4	P1	P4	P2	P4	Р3	P4	P5	P1
4 th digit tone source	P1	P2	P2	P1	Р3	Р3	P1	Р3	P2	P4	P4	P1	P4	P2	P4	Р3	P5	P5
1 st 2 (MS) Digits	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35
3 rd digit tone source	P5	P2	P5	Р3	P5	P4	P5	P6	P1	P6	P2	P6	Р3	P6	P4	P6	P5	P6
4 th digit tone source	P1	P5	P2	P5	Р3	P5	P4	P6	P6	P1	P6	P2	P6	Р3	P6	P4	P6	P5

Table 23. Plectron Tone Group/Frequency Chart (in Hz)

3rd and 4th Digits	0	1	2	3	4	5	6	7	8	9
Tone Group P1	643	672	701	732	765	799	834	871	910	950
Tone Group P2	992	1036	1082	1130	1180	1232	1287	1344	1403	1465
Tone Group P3	1530	1598	1669	1743	1820	1901	1985	2073	2164	2260
Tone Group P4	2361	2465	2575	2688	2807	2932	3062	3197	3339	3487
Tone Group P5	282.2	294.7	307.8	321.4	335.6	330.5	366.0	382.3	399.2	416.9
Tone Group P6	435.3	454.6	474.8	495.8	517.8	540.7	564.7	589.7	615.8	742.5

## 5/6-Tone Paging

The 5/6-tone paging type provides a method to page a series of tone bursts that can be customized based on the type of 5/6-tone paging and a 2-digit preamble. Motorola EIA 5/6-tone paging supports a programmable preamble frequency and dual addressing.

### 5/6 Tone Paging Example

Using the tables below, the duration and frequency of each tone in a 5/6-tone page can be determined based on the paging capcode. For example, if CCIR is the 5/6-tone paging type and the operator enters a capcode of 10002, the console generates the following page.

As indicated in Table 25, the tone burst is generated three times with a 900-ms gap between each burst. If the 5-tone diagnostic is enabled via CARD Suite, the tone burst is generated only once. Note that the second "0" in the sequence is replaced with an "R". This is a repeat tone. Since 5-tone paging is a sequential burst of tones with no gap between tones, it is not possible to send two digits back-to-back using the same frequency. Therefore, to allow the encoder to send two of the same digits back-to-back and to allow the decoder to recognize these digits, repeat digit is used. When the decoder recognizes the repeat tone, the digit decoded is the same as the previously decoded digit.

	Capcode				
	1	0	0	0	2
Actual Paged Digit	1	0	R	0	2
Frequency (Hz) from Table 26	1124	1981	2110	1981	1197
Duration (ms) from Table 25	100	100	100	100	100

Table 24. Motorola EIA Preamble Frequencies (Hz)

600	1587	570	1010
741	1728	650	1240
882	1869	675	1520
1023	370	750	1750
1164	450	825	1860
1305	550	850	2135
1446			

Table 25. 5/6 Tone Paging Tone Timing

		5/6 Tone Type								
	Motorola EIA	BOS/ Bruchcal	ZVEI	Modified ZVEI	CCIR	70ms CCIR	Extended 1st Tone CCIR	EEA		
Preamble (ms)	690	0	0	0	0	0	0	0		
Gap (ms)	45	0	0	0	0	0	0	0		
1 st Address Tone (ms)	33	70	70	70	100	70	1000	40		
Next 4 Tone (ms)	33	70	70	70	100	70	100	40		
Gap Between Bursts (ms)	800	600	600	600	900	900	900	900		
Number of times to signal	2	3	3	3	3	3	1	3		
Total Duration (s)	2.95	2.85	2.39	2.39	3.65	3.2	1.75	2.75		

Table 26. 5/6 Tone Paging Tone Frequencies (Hz)

			1	5/6 Tone	Гуре			•
Digit	Motorola EIA	BOS/ Bruchcal	ZVEI	Modified ZVEI	CCIR	70 ms CCIR	Extended 1 st Tone CCIR	EEA
0	600	2400	2400	2400	1981	1981	1981	1981
1	741	1060	1060	970	1124	1124	1124	1124
2	882	1160	1160	1060	1197	1197	1197	1197
3	1023	1270	1270	1160	1275	1275	1275	1275
4	1164	1400	1400	1270	1358	1358	1358	1358
5	1305	1530	1530	1400	1446	1446	1446	1446
6	1446	1670	1670	1530	1540	1540	1540	1540
7	1587	1830	1830	1670	1640	1640	1640	1640
8	1728	2000	2000	1830	1747	1747	1747	1747
9	1869	2200	2200	2000	1860	1860	1860	1860
R	459	2600	2600	2400	2110	2110	2110	2110
Х	2010	-	-	-	-	-	-	-

The following is a list of potential problems you may encounter and possible solutions.

Problem	Possible Solution				
There is partial or no communications between	Ensure that the proper COM port is selected within the Navigator application.				
the MCU and the PC.	Ensure that the PC is connected to the MCU properly:				
	RS-232 to RS-232, if connected directly to the PC.				
	RS-485 to RS-485/RS-232 converter if using the RS-485 port of the MCU.				
	Ensure that the NULL MODEM jumpers are set correctly on the MCU interface card if using RS-232.				
There is little/no	Ensure the volume sliders on the Navigator screen are at a reasonable level.				
select/unselect audio from the PC.	Ensure the PC speakers have power and both the speakers and soundcard are functioning using another windows application.				
	Ensure the select and unselect audio connections between the MCU and the PC soundcard are proper.				
	Ensure that an accessory is not off-hook and forcing the select speaker to be muted.				
There is low or no mic	Ensure the setting of the mic and its level in the Mic Selection/Level Menu.				
audio.	If using an audio accessory box, ensure that the audio accessory box is functioning correctly and that automatic mic selection is not enabled and the desk/handset/headset mic is selected.				
	Ensure the microphone is functioning correctly by connecting to another device.				
Communications appears normal, but the Navigator buttons do not respond.	Ensure that an accessory mic does not have a contact closed/opened. The console reads the state of the monitor input of the accessory port P9 immediately following reset.				
	If the input is closed or low, the input is assumed to be normally closed and go high upon assertion.				
	If the input is opened or high, the input is assumed to be normally opened and go low upon assertion. If an accessory is connected after the MCU is powered up, perform a hardware reset to ensure the proper behavior of this input.				

Problem	Possible Solution
"Printer Off-Line" is being displayed in the information window.	Ensure the printer or additional COM port of the PC is attached and "connected" to the printer/programming port of the MCU.
WARAS W.	If no printer or capture software is used, the error can be defeated using the printer error diagnostic or by disabling the printer via the CARD Suite software.
"Parameter Error" is being displayed in the information window.	The nonvolatile internal programming and configuration memory of the MCU has detected an error during power-up and the programming and operation of the console may be affected.
	Contact your service representative to have the console reprogrammed.
Excessive noise, hiss or buzz, is heard on a channel while no audio is present.	Ensure that the input sensitivity of the channel is set according to the anticipated receive audio level at the console. Too much sensitivity can amplify background noise on the landline.
During paging no side-tone is heard.	Check the side-tone level setting in the Sidetone Level menu.
The PHONE button	Check the side-tone level setting in the Sidetone Level menu.
indicates that the phone is ringing but the ringing is not heard.	Check the speaker volume levels.
When ALERT is pressed and then released, nothing happens or the Alert is heard but no voice transmission is allowed.	The ALERT button must be pressed and held for at least 1 second before the console completes the alert cycle and voice transmission is allowed.

Problem	Possible Solution
The alert tone or paging tones are transmitted at too high/low of a level.	The transmit level of both the alert tone and page tone levels may be adjusted, with the Alert Level or Page Level diagnostic, from 0 dBm to -15 dBm in 3 dB steps.
	All tones are generated at a –2 dBm reference to high level guard tone. Therefore, a setting of 0 dB alert-tone level results in a tone 2 dB below high level guard tone.
On a tone channel with PL enabled by the CARD Suite software, no PL is displayed on the status line.	Since the console has no way of detecting the current PL setting of the base station, the PL must be set before it will be displayed. This is necessary each time the console is powered up.
The channel transmit level is too high or low.	The output level adjust diagnostic should be run. This diagnostic allows each channel's output level to be set for different line loads.
The transmission of one channel can be heard in the receive audio.	The output level adjust diagnostic should be run. This diagnostic allows each channel's output level to be set for different line loads.
When a transmission is initiated, the audio/tones are heard and feedback is heard.	The channel is receiving itself. The channel has been jumper-configured for 2-wire operation and programmed for 4-wire operation with CARD Suite application.

# Replacement Parts List

Description	Part No.
ICP Main PCBA	69405-002
Replacement Slave PCBA	CP-CSD
DC PCBA Replacement Kit	XCP0010A
Direct Telephone Interface PCBA Replacement Kit	XCP0070A
External Telephone Interface PCBA Replacement Kit	XCP0060A
Supervisor PCBA Replacement Kit	XCP0050A
ICP Lightning Protection Board	CP-CLP
ICP Power Supply	3308-00124-00
ICP Power Supply with Battery Revert	CP-BR-PS
ICP9000 Display Extender	69509-001

NOTE: For availability of all other parts, please contact the GAI-Tronics Service Department.

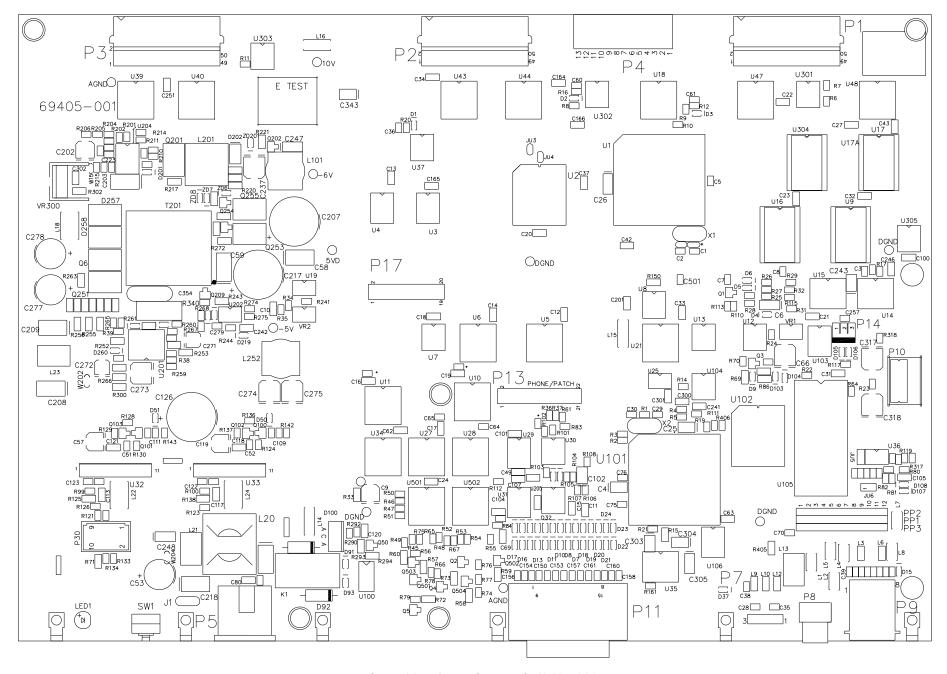


Figure 39. ICP Main Board 69405-001

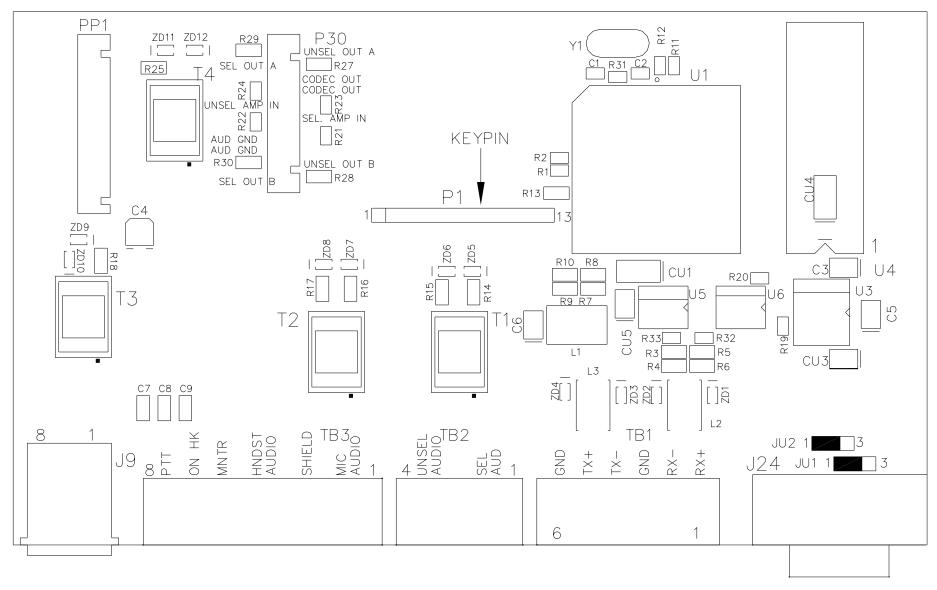


Figure 40. ICP9000 Display Extender PCBA

**Notes:** 

Term	Definition	
CSQ	Carrier squelch	
Capcode	The identifying number on the outside of the radio pager. It is related to the tone or digital code that gives the address and other information about this particular pager.	
Carrier Squelch	Detection of a valid mobile signal is based on loss (squelch) of random channel noise.	
CTCSS	Continuous Tone Controlled Subaudible System - A means of grouping users of a common radio channel. Subaudible tones are transmitted with audio; a particular radio's speaker (or the speakers of a group of radios) will unmute to broadcast a transmission only if the associated subaudible tone identifies it as belonging to the radio's user group.	
CDCSS	Continuous Digital Coded Squelch System - A system analogous to CTCSS but using low speed digital signaling instead of subaudible tones.	
Diagnostics	Tests to determine if any hardware or software problems exist.	
DTMF	Dual-Tone, Multi-Frequency – is a method used by the telephone system to communicate the keys pressed when dialing. Pressing a key on the phone's keypad generates two simultaneous tones, one for the row and one for the column.	
HLGT	High level guard tone	
LLGT	Low level guard tone	
Patch	A term synonymous with interconnect	
PTT	Push-to-talk – a switch that causes the radio to transmit when pressed.	
RX, Receive	To accept a signal from a radio.	
TX, Transmit	To send a signal to a radio.	
Squelch	A system that prevents audio from being heard when no signal is being received.	

Notes:	ICP9000 Navigator Installation and Service Manual